Second report on Measures Taken in the Republic of Azerbaijan to Implement the Recommendation Concerning the Promotion and Use of Multilingualism and Universal Access to Cyberspace

Over the last 5 years, internet services have been dynamically developing in compliance with the ongoing processes in the ICT sector. At present, license for internet services is not required and it has created favorable conditions for small and medium entrepreneurship development. More than 30 companies operate now as Internet Service Providers (ISP) and only two of them are state-owned companies. Dial-up, broadband and wireless technologies are used to provide access of the Republic of Azerbaijan to global network. 4 mobile phone operators working in the country provide the internet access for their subscribers. Over the last years, the prices for internet services have been reduced several times, the opportunities for internet access have been expanded through the application of wireless and mobile technologies, and provision of broadband services has started. As a result, in 2009 the number of internet users was approximately 41 of every 100 people. The price of broadband ADSL services was decreased twice in 2008, and 2.5 times in early 2009. Bringing internet traffic to our country since September 1, 2009, “Delta-Telecom” company announced its decision on reducing the selling price of 1Mb/s. internet connection for internet providers on preferential terms and offering it for 110 AZN by reducing the price thrice, and since September 1 of 2010 reducing the selling price of 1Mb/s. internet connection to 50 AZN. Our republic exports internet services to the countries of the region as well.

The number of websites in “.az” domain has increased four times in comparison with 2006 and now it is more than 11000. Measures are taken to provide the use of the letters of the Azerbaijani alphabet in domain names. The process of installation of telephones is over in our republic and now there is opportunity for internet access with 3-number access through “dial-up” connection method despite its geographical location and without paying any connection cost. Over the last four years, the number of internet users in the regions has increased 12-15 times.

With regard to the development of information societies in the regions, IT forums were held in the regions in order to conduct awareness-raising and promotion among the population and the employees of government bodies, to discuss the issue of elimination of computer illiteracy with the participation of IT experts.

Computer Center was established for the blind and people with poor eyesight to provide them with useful services and help them to get access to internet and be able to use Braille publications.
According to Article 12.9 of “The forms and regulations to create internet information resources of state bodies and municipalities” approved under Decision 33 of 6 February 2007 of the Cabinet of Ministers of the Republic of Azerbaijan, websites must be prepared in state language and at least, in one widespread foreign language.

According to the “National Strategy on information and communication technologies for the development of the Republic of Azerbaijan (2003-2012)” approved by the Presidential Order 1146 of 17 February 2003, creation and development of regional and local information resources and training centers to enhance opportunities for the people to get access to information resources, creation of favorable conditions to provide information services free of charge to low-income groups of population were indicated as priorities and main directions of the activity.

In accordance with “The Concept of state support for the development of the mass media in the Republic of Azerbaijan” approved by the Presidential Order 2957 of 31 July 2008, state support for the development of the mass media in the Republic of Azerbaijan is carried out with the support for the development of regional mass media.

State support for the development of the mass media can be methodical, organizational-technical, consultative, financial and etc.

Methodical support is implemented through preparation of recommendations, materials, and information booklets for the improvement of the activity of the mass media, expansion of their opportunities to get access to information resources, improvement of professional skills of mass media representatives.

Organizational-technical support is implemented during various events by creating necessary conditions for the efficient activity of the mass media, as well as providing support to workshops and seminars, conferences and trainings of public interest on development of freedom of thought, speech and information, pluralism and the development of mass media.

Consultative support for the development of the mass media is expressed with interpretations and comments on legislation and other normative legal acts, as well as provision of information about working methods and directions, opportunities for provision of state support and other issues.

Financial support means strengthening of material and technical base, economic independence, the modernization of the infrastructure of mass media, allocation of funds to programs, projects and measures aimed at solving problems important for the state and society.

Financial support for the mass media is carried out with and without competition.

Targeted support to regional mass media belongs to financial support without competition.
Development of multilingual content and systems

In accordance with Article 18 of the Law of the Republic of Azerbaijan on “The state language in the Republic of Azerbaijan”, it is forbidden to publicize secretly or open against the state language, to resist the use of this language, to try to limit its historical rights.

Every mass media entity dealing with publication issues in the Azerbaijan Republic must ensure the observation of the rules regarding the Azerbaijani language.

According to Article 6 of the “Law on the mass media of the Republic of Azerbaijan” the Azerbaijani people have the right to use native language in home town and one of the widespread languages.

Facilitating access to networks and services

According to “The concept of state support for the development of the mass media in the Republic of Azerbaijan” approved by the Presidential Order 2957 of 31 July 2008, the main methods of state support for mass media are the following:

- To develop pluralism, freedom of thought, speech and information, to improve the legislation with the purpose of regulating relations between the state and society with the help of the mass media.
- To strengthen the financial-technical basis of the mass media, to establish support foundation centers to finance the programs and projects intending the improvement of the function of the mass media and supporting its development which are of great importance for the state and society.
- To improve the professionalism of the mass media representatives, to conduct investigation in the field of freedom of thought, speech and information, to implement relevant measures to learn from international experience.
- To expand cooperation between the state bodies and mass media, improve relations between the state officials or structural agencies dealing with information issues and the mass media, increase mutual confidence;
- To implement programs, projects aimed at highlighting public policy, social and political events fairly, objectively and impartially in the media, improving the professional skills of journalists, observing the rules of professional conduct in the media, applying modern international information and telecommunication technologies opening new opportunities in international information exchange, ensuring the information security of the citizens, society and the state.
• To extend the relations between international organizations operating in the field of freedom of speech, thought and information, to learn international experience and apply it.

• To strengthen the social protection of the mass media representatives.

The conditions for state support for the development of the mass media are the following:

• formation of financial and contractual relations based on cooperation between the state bodies and the mass media;

• transparent monitoring of state-supported programs and projects and evaluation of the results;

• observance of the rules of professional conduct in the media and improvement of professional skills of the journalists;

• objectivity, impartiality, neutrality, responsibility of the media.

The concept, by supporting the development of the mass media will create conditions for the improvement of legislative basis in this field, increase of economic independence of the mass media, promotion of respect for the Constitution and the laws, state symbols, development of journalism to new technological level, improvement of professionalism and increase of responsibility of journalists, benefiting from international experience, expansion of international relations, implementation of programs and projects of state and society importance, reinforcement of cooperation between the state bodies and mass media, strengthening social protection of journalists and development of independent media.

According to the “State Program on development of information and communication technologies in 2010 - 2012 (E-Azerbaijan)” approved by the Presidential Order 1056 of 11 August 2010, the establishment of unified confidential multiservice network to provide reliable and secure exchange of information among the state bodies has started.

The main directions of the State Program are to develop national segment of the internet infrastructure, to increase the number of internet users, to enlighten the population on communication and information technologies and the methods of using them, to increase ICT literacy among population, as well as expansion of the use of the Internet and ICT in all categories of the population, as well as the groups with limited abilities (the disabled and unhealthy children).

Active involvement of natural and legal persons in the use of ICT, increase of the level of distribution of computers and internet, decrease of "digital backwardness" within the republic are expected from the implementation of the State Program.
The implementation of measures for the expansion of broadband internet services in the Republic was provided for in the Action Plan on implementation of the State Program.


Agencies, enterprises, organizations and citizens address to Internet providers to make use of internet services.

Internet providers give information about the types of internet connection (Internet links: dial-up, on-line, etc.) and accordingly, about the procedures and prices.

Internet providers make a contract with subscribers on the internet use reflecting the rights, duties and responsibilities of the parties. The costs of Internet services are paid according to the "Tariff for Internet services" price list approved by Providers. Internet Providers calculate the cost for subscribers on the basis of tariff price list regulated for appropriate services. Payment is carried out in cash or by transfer, each month to the account provided by the provider.

According to the State Program (E-Azerbaijan,) full completion of the modernization of telecommunication and post infrastructure on the basis of new technologies, provision of satisfactory and high-quality telecommunication services, use of satellite communication technologies, the expansion of application of "E-government" solutions and increase of the level of ICT use in the society are of great importance.

At the same time, it is important to pay attention to the development of state information systems arising out of the requirements of society, provision of information security, the application of e-signature and electronic document circulation, arrangement of electronic and postal-financial services, the strengthening of local production and its export potential, the expansion of ICT application in various different areas, increase of the level of internet use and training of specialists on ICT.

The aims of the State Program are the implementation of duties arising from the National Strategy, provision of the transition of the republic to information society, formation of the base for the creation and development of knowledge-based, competitive economy through the provision of ICT development and its wide application, increase of efficiency of public administration mechanisms, expansion of participation opportunities of citizens and social institutions in the decision-making process, full satisfaction of the demand of the society for information products and services.

The solution of the following issues is intended to achieve the goals indicated in the State Program:
development of modern information and communication infrastructure in the republic, extension of access of natural persons and legal entities to information on the activity of state agencies, public information resources, expansion of information and communication services, increase of their quality;

application of ICT solutions at all levels of state administration, formation and development of state information systems and resources;

provision of integration of state information resources and systems on the basis of technological standards, development of unified confidential multiservice network for the implementation of reliable and secure information exchange among the state bodies, implementation of organizational-technical and technological measures and formation of favourable conditions;

application of E-government solutions to increase the efficiency of state administration mechanisms, as well as operativeness and quality of services provided by the state agencies, arrangement of electron services on the basis of “one window” principle.

improvement of normative legal base by field in accordance with modern development requirements.

Implementation of field standardization and certification according to international experience.

improvement of the quality of specialist training on modern ICT specialties;

development of production of ICT goods and services and increase of export potential;

application of new techniques and technologies, expansion and improvement of the quality of field services, as well as post and telecommunication services (satellite communication);

development of provision of post-financial services through postal network;

development of progressive forms of activity such as e-trade and e-health;

implementation of measures to reduce “digital backwardness”;

implementation of unified scientific-technical and innovation policy directed at the formation of information society;

provision of public control over the measures implemented to build information society.

The State Program will be implemented on the following main four directions:

1. Development of national telecommunication and post infrastructure and services:
• modernization and development of telecommunication and post infrastructure in the country on the basis of new technologies, provision of access of natural and legal persons to telecommunication and post services throughout the whole territory of the republic;
• development of satellite communication technologies and services;
• expansion of radio and television, including digital television broadcasting;
• development of the national segment of Internet infrastructure;
• provision of qualitative telecommunication and post (including post-financial) services to society.

2. Application of ICT at state bodies and institutions of local government and development of electron services:
• development of unified confidential multiservice network for application of ICT solutions at state bodies and formation of single information space;
• formation, integration and development of state information systems and resources, application of advanced mechanisms for secure information exchange among the state bodies and in mutual relations with natural and legal persons;
• application of E-government solutions and provision of electron services on the basis of “one window” principle.
• Dissemination of information about the measures implemented in the field of ICT.

3. Creation of conditions for the transition to information society

• extension of measures to reduce “digital backwardness”;
• increase of the number of computer users
• awareness-raising of population about the use of modern information and communication technologies and increase of ICT literacy in the society;
• expansion of the use of the Internet and ICT in all categories of the population, as well as the groups with limited mobility (the disabled and unhealthy people);
• creation and development of information resources in economic, social and cultural spheres;
• provision of transparency in the licensing-related activities and consideration of international experience in the field of information and communication technologies;
the acceleration of transition to e-economy;
implementation of measures on information security;
implementation of measures for improvement of professional skills and personnel training on modern professions in the fields of ICT and information security.


- Preparation of state standards in the field of ICT;
- extension of the application of the Azerbaijani language in the national electronic information space.

The following results are expected from the implementation of the State implementation:

- creation of conditions for the transition to information society in the republic due to wide application of ICT;
- active involvement of natural persons and legal entities in the use of ICT, increase of the level of diffusion of internet and computers, decrease of “digital backwardness” within the republic;
- provision of natural and legal persons with qualitative and satisfactory telecommunication and post services;
- application of e-signature and e-document circulation, reduction of costs connected with the exchange of information among the state agencies, increase of operativeness and efficiency in the public management;
- application of “e-government” solutions, establishment of efficient, transparent and controlled state and local government, participation of the people in the process of government, enhancement of acquiring electron information from state bodies, efficient organization of relations of the citizens with the state agencies;
- development of local industry on ICT, opening of new workplaces, increase of the export potential of the sector;
- creation of conditions for natural and legal persons to use post-financial services throughout the republic by using post network;
- formation of national information resources, wide application of the Azerbaijani language in the national electronic information space, provision of the use of ICT for preservation and propagation of cultural heritage;
- wide application of e-trade solutions;
- liberalization of the use of ICT infrastructure, development of ICT market providing free competition and enhancement of integration into international ICT market;
- development of human capital on ICT and satisfaction of requirement for specialists in the required sphere.

Development of national telecommunication, post infrastructure and services, application of ICT at the state bodies and institutions of local government and development of e-services, creation of conditions for the transition to information society, enhancement of competitive and export-oriented ICT potential were provided for in the Action Plan on implementation of the State Program.

The Ministry of Communication and Information Technologies held competitions on nominations to develop the information society in all the fields in accordance with the "E-Azerbaijan” State Program.

Special courses on ICT were organized for teachers of information science and pupils in the regions. Intellectual TV show "Virtual Ring" and "National Olympiad in Informatics” are held on a regular basis to raise the awareness of population in field of ICT.

"AzDATACOM" project was carried out intending the creation of network infrastructure covering all the regions of the country for data transmission. The main purposes of “AzDATACOM” project are the enhancement of the potential of national information and communication infrastructure, provision of the population and business sector with ICT services, development of e-administration which is an important element of the information society building, provision of opportunities for the use of e-Government services.

As specified in the “E-Azerbaijan” State Program, the measures were identified regarding the expansion of the use of the Azerbaijani language in the national electronic information space. According to the State Program, the measures are taken on the creation of applied-linguistics software for the Azerbaijani language. Orthographic system was prepared for the Azerbaijani language in the environment of the MS Office. At the same time, the Azerbaijani versions of the MS XP, Vista operating systems, MS Office and Open Office software package were put in use. At present, the measures are taken to localize MS Office 2007.

2010 was declared as the “Year of Ecology” in our country and the conference on “ICT and climate change” was organized within the framework of “Bakutel-2010” exhibition and conference. As well as, small grant competition “ICT role in Global climate change” was announced in July, 2010 by the Ministry of Communication and Information Technologies for involvement of
NGOs operating in Azerbaijan, in participation in the “Bakutel-2010” exhibition and conference. Four out of nine projects submitted by local NGO’s were presented to the competition and four projects were selected by Competition Commission and 6000 AZN was allocated for each of them.

According to the “The National Strategy on Information and Communication technologies for the development of the Republic of Azerbaijan (2003-2012)” approved under Presidential Order 1146 of 17 February 2003, creation of national program facilities, development of production of ICT goods (ICT industry) were included in the main goals of the National Strategy.

The use of ICT infrastructure by all organizations and enterprises despite the form of property, formation and effective activity of telecommunication market in which the free competition is provided, provision of direct participation of the country in the world electronic trade and business processes were indicated as the expected results.

The property rights provided for in Article 15 of the Law on “Copyright and Related Rights” of the Republic of Azerbaijan are limited only by this Law. These restrictions are carried out under condition not to damage normal utilization of the work, as well as not to limit the legal interests of the author and other rights-holder. The provisions restricting the rights of the author and other rights-holder were indicated in Articles 17 and 24 of the Law.

“Restrictions” mean the use of legally published work, in the below-mentioned cases, without the consent of the author and other rights-holder and without paying author's emoluments:

- preparation of one copy for personal purposes without taking profit (copying the architectural works in the form of building and likewise construction; copying the data bases and their main parts; copying books (completely), texts of the notes, works of art; copying the work, without permission, delivered to the mass via interactive notification; any copying cases damaging the normal utilization of the work delivered to the mass via interactive notification or restricting the interests of the author unreasonably are exceptions)

- copying the works in necessary volume by libraries, achieves and educational institutions;

- the use of short parts from the works, as well as from newspapers and magazines in original or in translation, as a quote in the form of printing review for informational, scientific, educational and other purposes;
- the use of works in educational publications, radio and TV programs, sound and video recordings;

- publication of articles on economic, social, political and religious issues or the works broadcasted, in newspapers, magazines and other periodical publications excluding the cases forbidden by the author or other rights-holder;

- copying the seen and heard information on TV, through photography, cinematography about current events for informational purpose;

- copy and public notification of open political speeches, comments, addresses and other related works in newspapers, magazines and other periodical press (the right of author to publish the works is maintained);

- copy of legally published works without any benefit for the blind by special methods and prints (except the works made with the purpose of publishing by these methods);

- copy of architectural, art works and photography put at the entrances for free open view except the cases in which the works are the main object for copying and public notification or the copy of the work is used for commercial purposes;

- rendition of musical compositions published legally, in official and religious ceremonies, as well as funeral rites;

- copy of works for conduct of court and administrative proceedings.

The broadcast organisation has the right to use the work with legal notification for short-term without consent of the author and other rights-holders and without paying additional fee.

The use of phonograms, performances, and the broadcasts of the organization without the consent of the performer, phonogram producer, broadcast organization and without emoluments are allowed in the following cases:

- quoting from phonograms, broadcasts in the form of short parts for the purpose of science, research, criticism, polemics and information;

- use of the above-mentioned for the purpose of illustrated training and scientific research in the form of short parts;

- inclusion of short parts from performances, phonograms and broadcasts in the review.
The above mentioned restrictions are applied on condition not to restrict the legal interests of authors unreasonably, not to damage the normal use of literary works, works of art, scientific works included in the objects of related rights, as well as works, performances, phonograms, broadcasts of the organization.

The monitorings are held in the market of program provision by Author Rights Agency. The producers of pirate computer programs are defined and analyses are conducted, related state agencies are involved in the process of elimination of illegal activity in this field. Necessary measures are implemented together with the police agencies, author societies, state service on protection of producers’ rights, creative agencies. Legal awareness-raising was strengthened. The Agency held more than 10 international events (simposia, conferences, trainings) in 2009-2010, jointly with World Intellectual Property Organization, International Confederation of Societies of Authors and Composers, Azerbaijan Office of “Microsoft”, Switzerland Cooperation Organization, NCU for EU Technical Assistance. Wide range of discussions were held on protection of intellectual property in Azerbaijan and European Union countries, fight against piracy, as well as cyber piracy, protection and management of digital rights, copyright and broadcasting, Information and Communication Technologies and Intellectual Property.

12 expert opinions were prepared by the Agency in 2010 on piratic products, as well as illegal program provision on the basis of appeals of the court and law enforcement bodies. Statistic data were prepared on the heard court cases with the participation of Agency experts and the issue on learning court experience in the field of provision of intellectual property was raised before relevant bodies.

The “Hot Line” created for social unions, lawyers and those interested in copyright issues receive more than 700 appeals annually. Each of these appeals are carefully analysed and relevant measures are taken within the competences of the Agency. Methodical aid is provided to authors and social unions collectively managing the property rights, proper explanations and consultations are given to authors, young lawyers, post-graduate students, lawyers and others interested in copyright related issues and if necessary, on the basis of appeals of rights-holders free claim applications are filled.

The representatives of the Agency participated in 6 court cases in 2010 as a third body or expert.

The indication level of internet law in Azerbaijan’s national copyright legislation was analysed and on the basis of results, a special model was prepared. As a result, a number of norms on internet law were added to the law on “Copyright and associated rights”. While making changes, the proper instruction thesis of laws on “Copyright” and “Performance and phonograms” of the World Intellectual Property Internet Contracts were taken into consideration.
The law on changes were adopted on September 30, 2010 and entered into force on November 20. Thus, the problems in the field of regulation of issues of objects of intellectual property rights on Internet in the legislation of Azerbaijan were eliminated.

The e-sale and loan of objects protected with Copyright and proper rights should be allowed by the rights-holder. A number of suggestions were prepared by the Agency on protection of copyright law on “E-market” based on international experience. At present, the suggestions of the Agency are being reviewed and discussed at relevant state bodies of Azerbaijan.

Articles on strengthening of fight against piracy were added to the draft law on “Protection of Intellectual property and fight against piracy” prepared by the Agency on the basis of TRIPS Agreement. The mentioned draft law was highly appraised by the EU experts on intellectual property and agreed with the proper state bodies.

The measures within the competences of the Agency for strengthening of fight against piracy are being continued. Relevant annexes and amendments are being planned to be made to the Code of Administrative Offences of the Republic of Azerbaijan and Criminal Code for strengthening of the mechanism of sanctions. The opinion and suggestions of state bodies are being reviewed regarding the above-mentioned draft law.

The draft “Rules on defining the amount of fine regarding the breach of Copyright and related laws” is discussed in respective state bodies. After the discussions are finalized the Cabinet of Ministers of the Republic of Azerbaijan will make a relevant decision.

In the framework of bringing in compliance with the WTO requirements of the copyright legislation in connection with the process of admission of the Republic of Azerbaijan as member to the World Trade Organization the adoption of decision by the Cabinet of Ministers on “The regulation of e-trade concerning the objects of Intellectual Property Rights” is planned. Regarding the mentioned issue the proposal of the Agency is considered by the relevant state bodies.

In order to ensure the rights protection an Intellectual Property Rights Protection Center will start functioning under the Agency in 2011. Along with its other functions the Center will also carry out “online” licensing and management of digital rights.

An appropriate proposal agreed with respective institutions on the establishment of the center was submitted to the government for consideration in 2010. A special allocation is planned in state budget of Azerbaijan for 2011 for financing the protection of intellectual property. The Cabinet of Ministers in the coming months will adopt a proper decision on the establishment of the center.

The center will carry out the below-mentioned functions:
- the establishment of the national fund of the intellectual property right objects, preparation of proper expert opinions on respective fields and the assistance to its coordination;
- organization of the provision of intellectual property rights objects with check lists (publications, phonograms, audiovisual works, information collection);
- establishment of the national fund of the intellectual property rights objects and the state register of legal users of check lists;
- preparation of a method for defining the share of the creative industry (based on intellectual property) in Gross Domestic Product (GDP) taking the international experience into consideration, etc.;

Suggestions of the Agency on the establishment of special departments on intellectual property rights in Courts and in Law Enforcement Bodies were approved by the government. At present the experience of such departments active in law enforcement bodies of different European countries is been considered.

Agency’s suggestion on the Establishment of “the Commission on the Fight against Piracy and copyright and protection of other intellectual rights” under the Cabinet of Ministers was also accepted by the government. The draft law prepared in this regard is being considered in respective state organizations. The commission will organize coordination between the executive powers active in intellectual property sphere as well as local executive powers, municipalities and all the legal bodies.

Recently, the program adopted by the Agency on the “Protection of Intellectual Property rights: the fight against piracy” was renewed. The new amendments were made based on modern development tendencies in the intellectual property, especially, the current ways of intellectual property rights protection in the internet. At present, relevant works are being conducted regarding the implementation of duties, arising from the program.

The National Strategy on the Intellectual Property prepared by the Agency was presented at the Agency and the discussions at the WIPO head-quarters were held with the participation of World Intellectual Property Organisation experts, representatives of the relevant Azerbaijani state bodies and the authors (rights-holders). It is expected that the long-term State Program on the development of copyright and other intellectual property rights in the Republic of Azerbaijan covering measures on the priority activities directions determined in the National Strategy will be soon adopted.

Taking into account an important role of launching on-line monitoring license and management of rights in the cyber space in guaranteeing the rights of authors and rights-holders, a business model of this system has been prepared by the Copyrights Agency. The work in this direction continues.
Azerbaijan is one of the first countries implementing volunteer official registration of the works in the CIS region. Taking into account the legal importance of the registration while considering disputes on the copyright, and using the works in different forms and ways, in order to automate the registration of works, the Copyrights Agency launched the “Registration” database in 2009, and the digital library of folklore and registration system based on the on-line application. More than 8000 literary, art, scientific, etc works, including computer programs, have been registered at the Agency. Launching national information system in the area of copyright, its international exchange, practical application and renewal of registered works, objects of related rights, information collections protected with the special rights, integral scheme topology and electronic data base on the rights-holders have been provided.

With the purpose to help strengthening maintenance of intellectual property rights, the TWINNING project will be realized with the beneficiary of the Copyrights Agency in 2011. In this connection relevant procedures are to be finalized. The purpose of the project is to support strengthening copyrights, related rights and the regime of protecting national cultural heritage and to increase the effectiveness of measures in this sphere.

Modern development features of IT-IP link have been widely analyzed by the Copyrights Agency, the classification prepared in the sphere of protection of intellectual property rights in the information and communication technology have been defined precisely and some necessary amendments have been made to it. IT objects protected with copyrights in the distribution markets, especially “Software”, have been defined; the measures are taken together with relevant state bodies in order to improve protection instruments.


It is clear that the software protected with the copyright is the basis of activities of all digital technologies. A very big part of the digital literary works, audio-visual works, arts works, computer programs, etc, have turned into the Internet space.

It is planned to re-publish the book “Management of intellectual property rights in the digital networks” due to the importance of enlightening the users, since there are detailed comments on the noted issues in the book, and the copyright and related rights objects are widely used in the Internet.

Therefore, the computer piracy level has decreased for 2 percent as a result of the work carried out in the framework of cooperation among the Copyrights Agency, related state bodies, NGOs, author society and rights holders in 2009-2010.

Necessary measures are being carried out in this direction. 