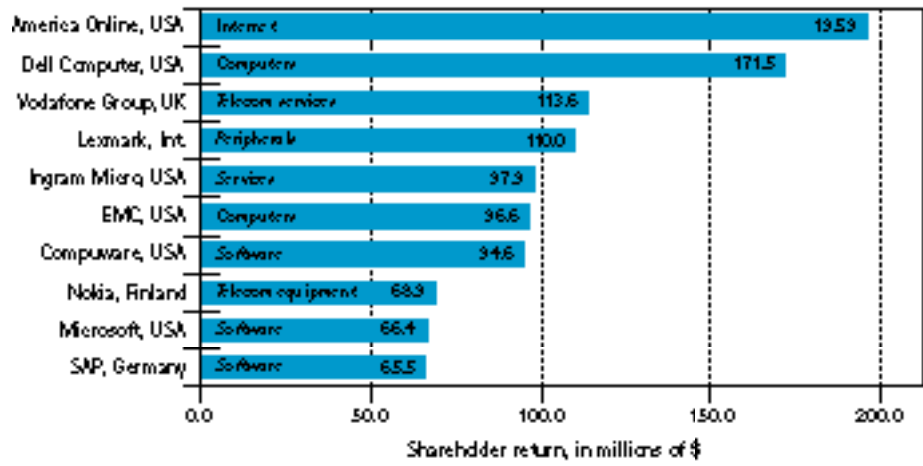
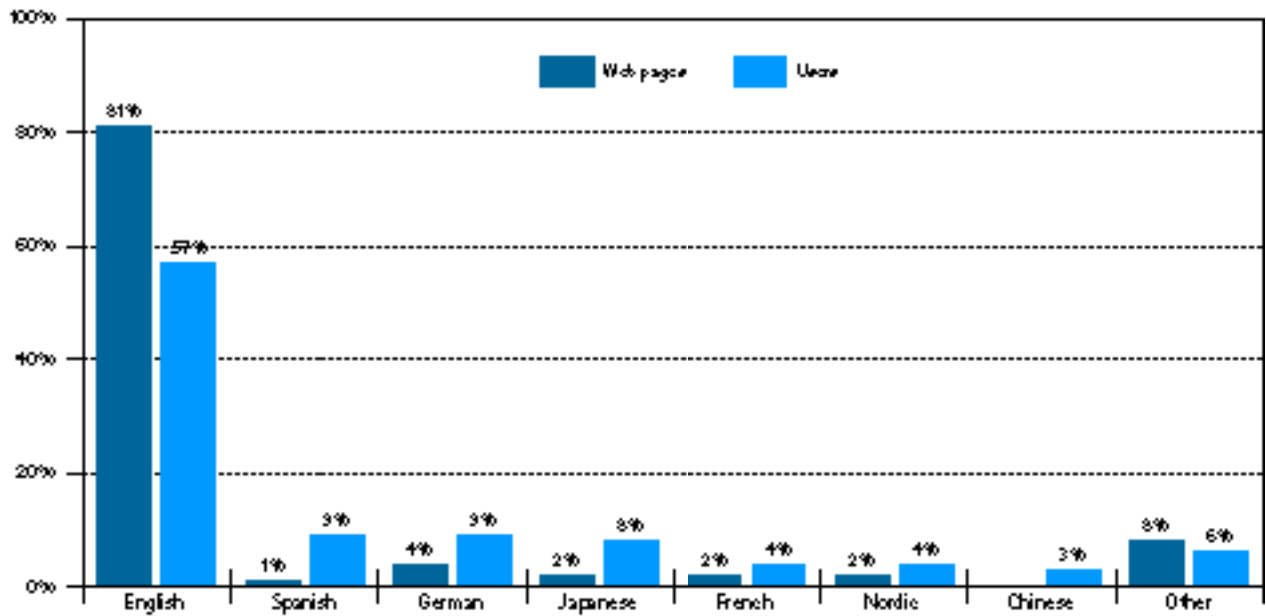


Figure 1.1 → The world's ten best-performing ICT companies, 1998, listed on the basis of shareholder return



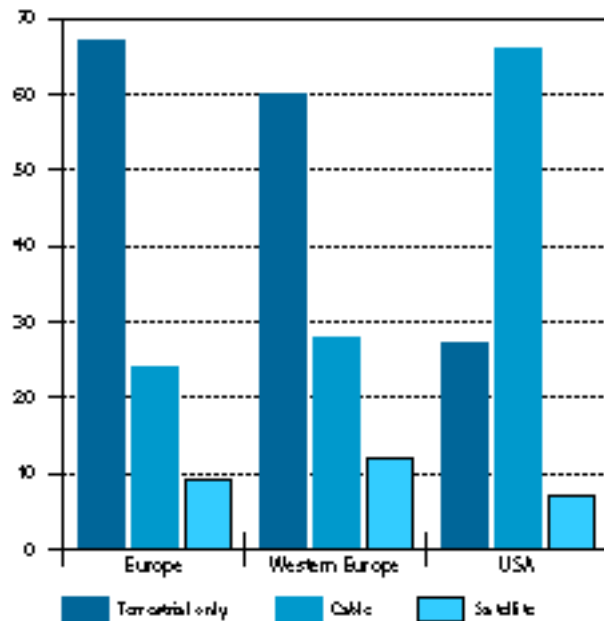
Source: Business Week, November 2, 1998.

Figure 3.1 → Web pages (July 1997) and Internet users (October 1998) by language, by percentage



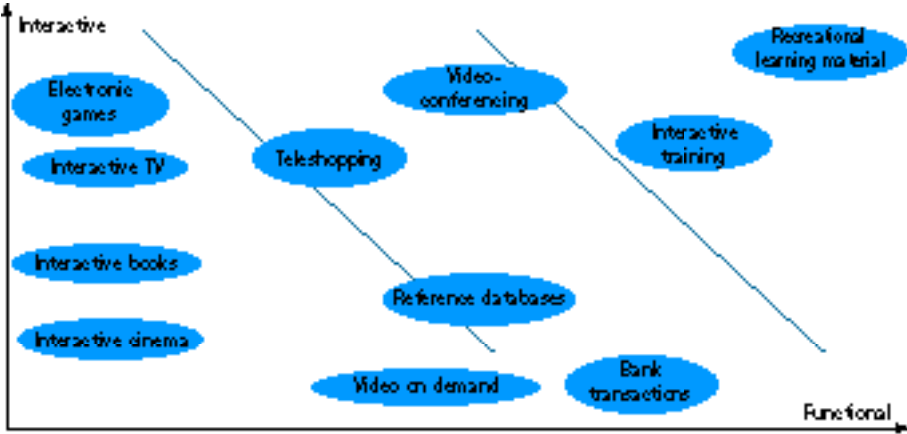
Source: Web pages, Alis Technologies/Internet Society (<http://www.isoc.org.8080/palmares.en.html>)
 Users, EMA (<http://www.euromktg.com/globstats>).

Figure 5.1 → TV access to households, by % (1996)



Source: European Audiovisual Observatory (EAO), Strasbourg, 1998.

Figure 10.1 → Positioning of multimedia products and services along the main axes of added value



Source: Groupe SECOR.

Figure 10.2 → Technology-driven 'added value' process

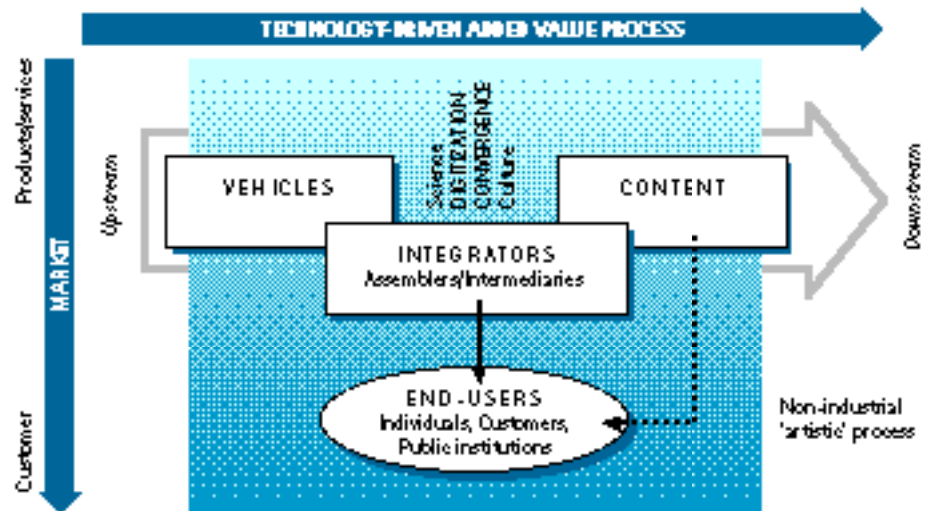


Figure 10.3 → Number of CD-ROM titles in circulation worldwide (1996)

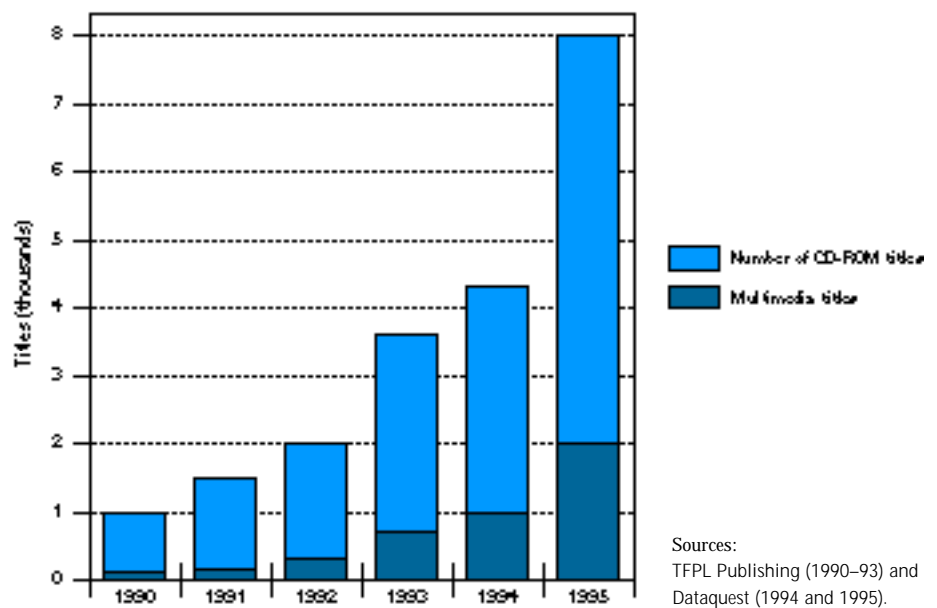
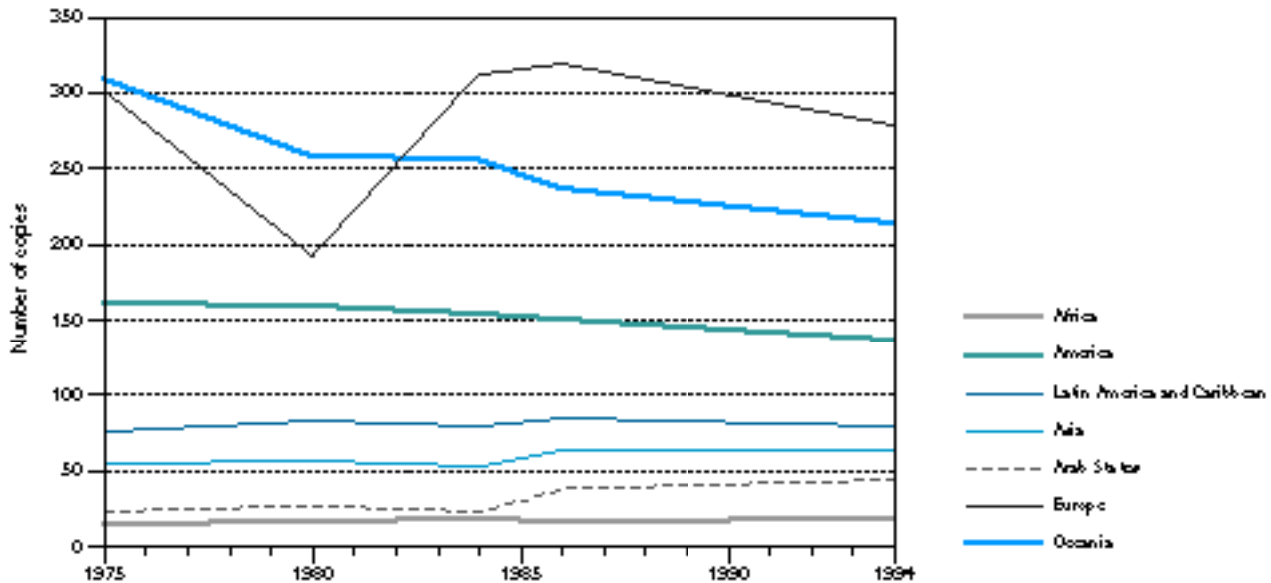


Figure 12.1 → Daily newspapers: circulation per 1,000 inhabitants, 1975–1994



Source: Unesco Statistical Office, 1998.

Figure 12.2 → Daily newspapers: number of publications (titles)

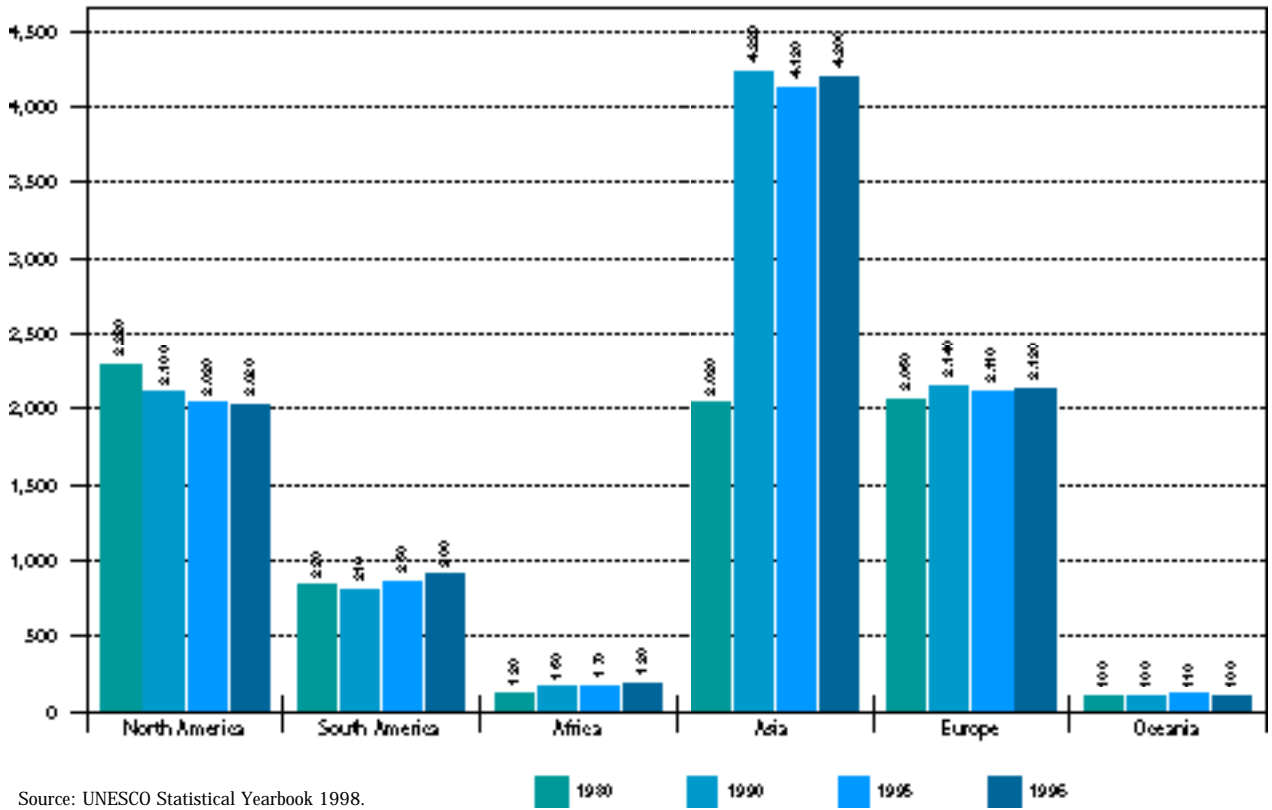


Figure 12.3 → Daily newspapers: circulation per 1,000 inhabitants, 1975–1994

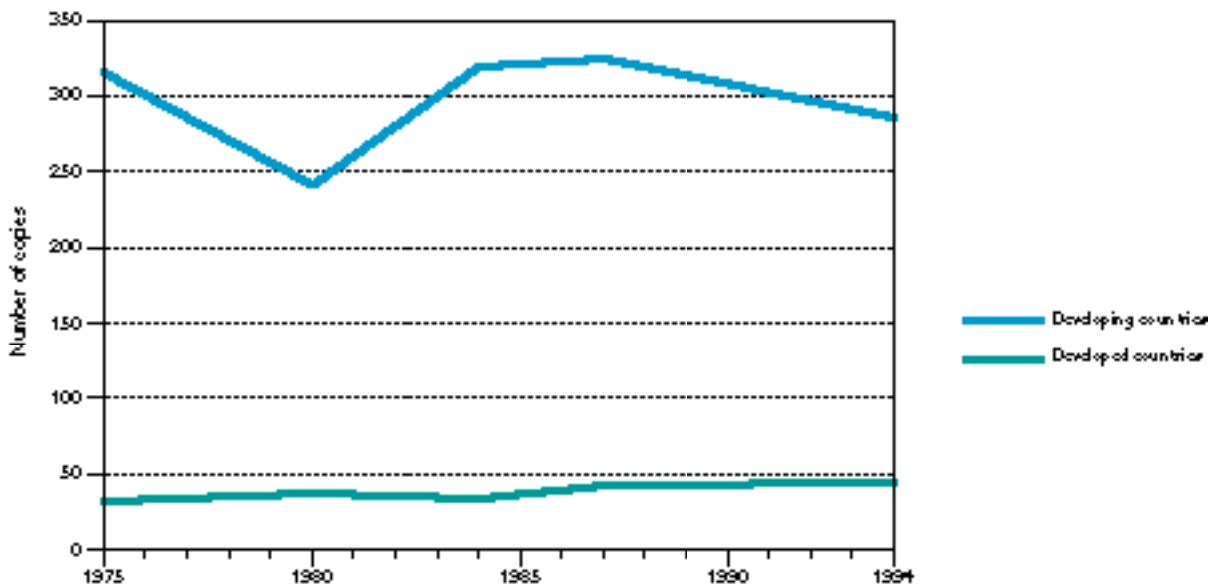
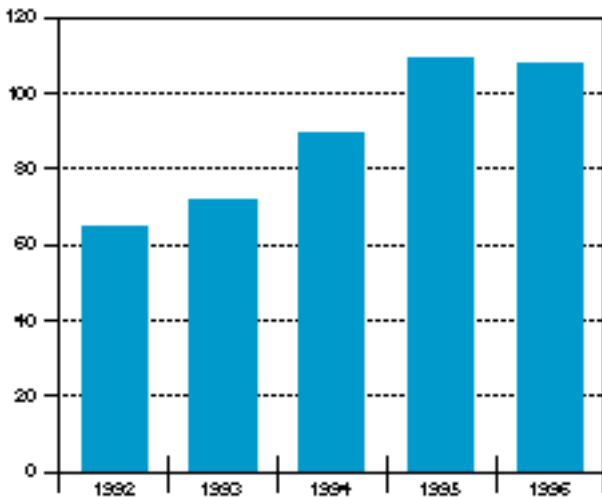
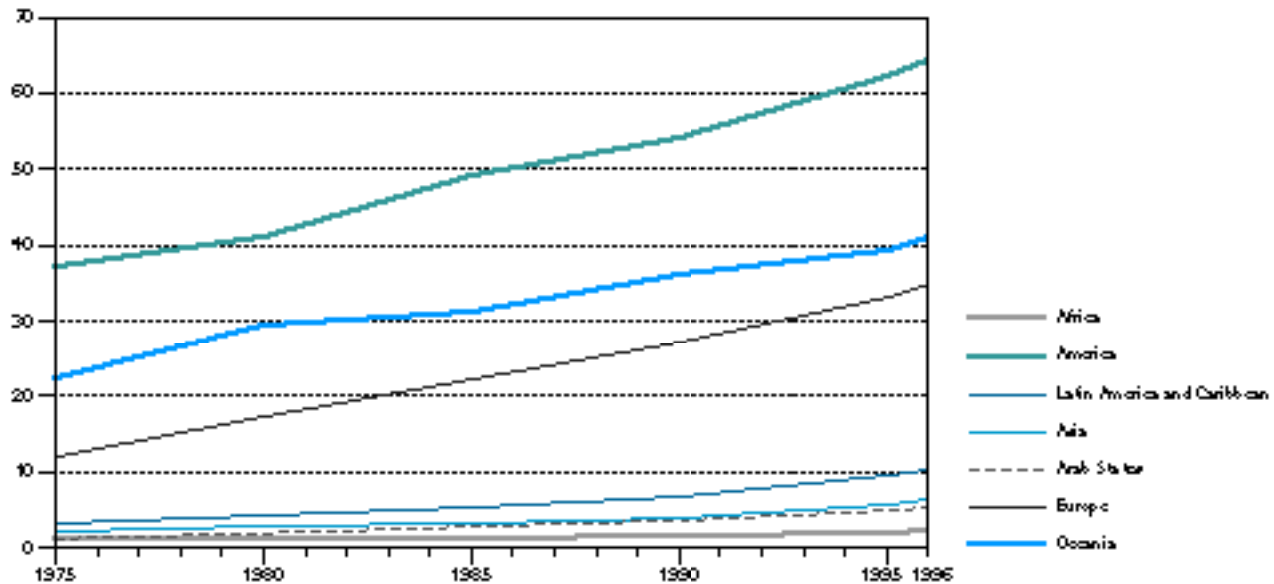


Figure 12.4 → Exports of telecommunication equipment worldwide in billions of \$, 1992–1996



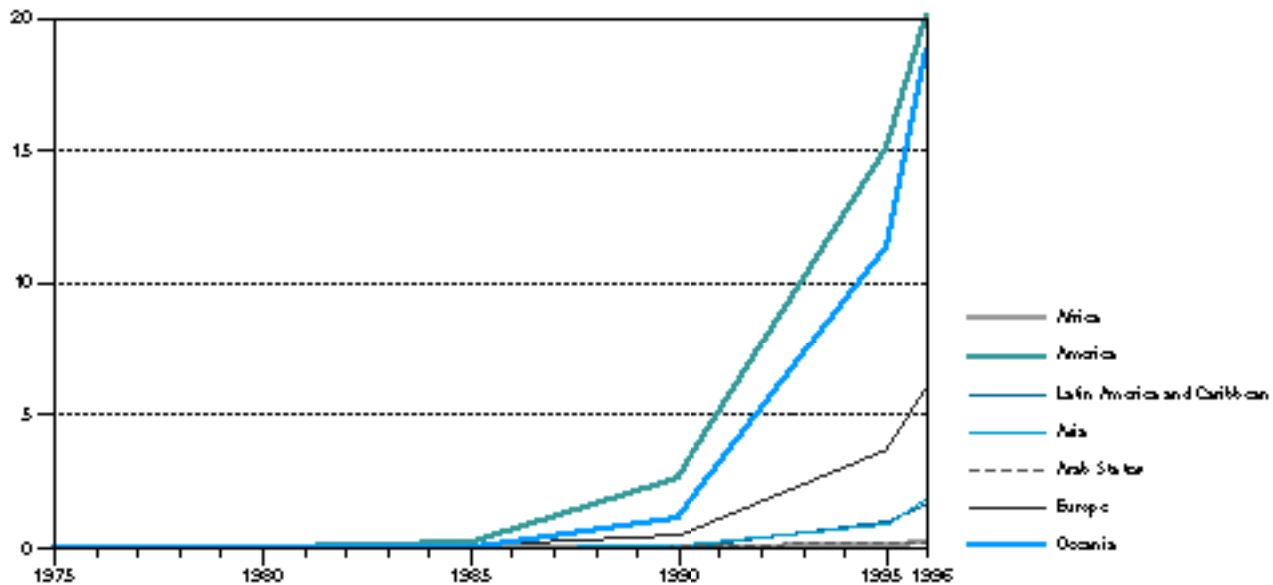
Source: International Trade Centre: www.intracen.org

Figure 12.5 → Main telephone lines per 100 inhabitants, 1975–1996



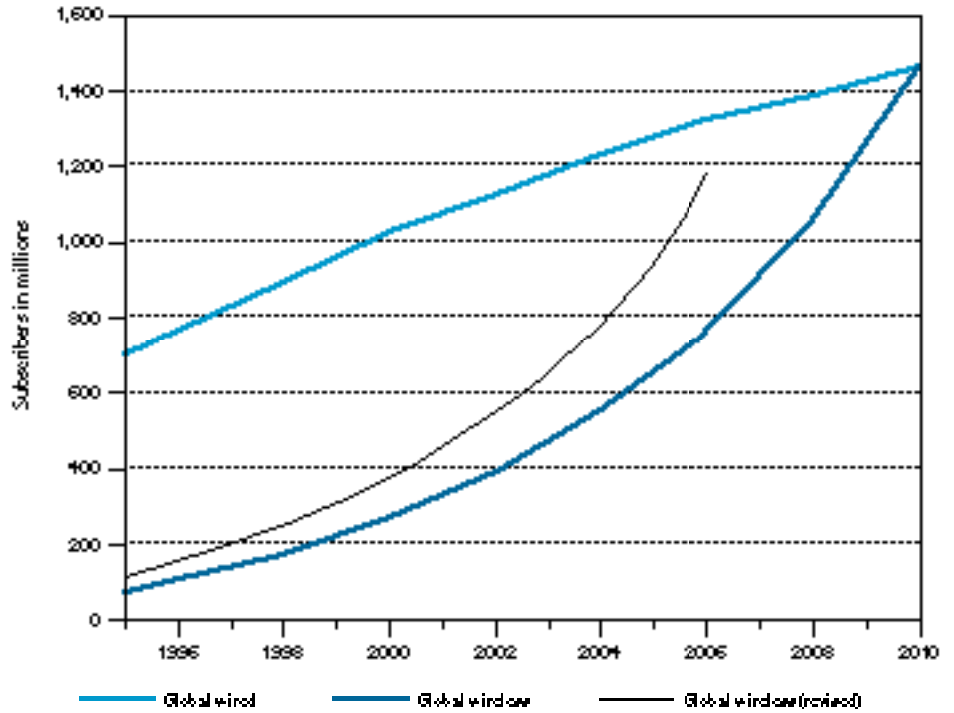
Source: International Telecommunication Indicators, ITU, Geneva, 1998.

Figure 12.6 → Cellular mobile subscribers per 100 inhabitants, 1975–1996



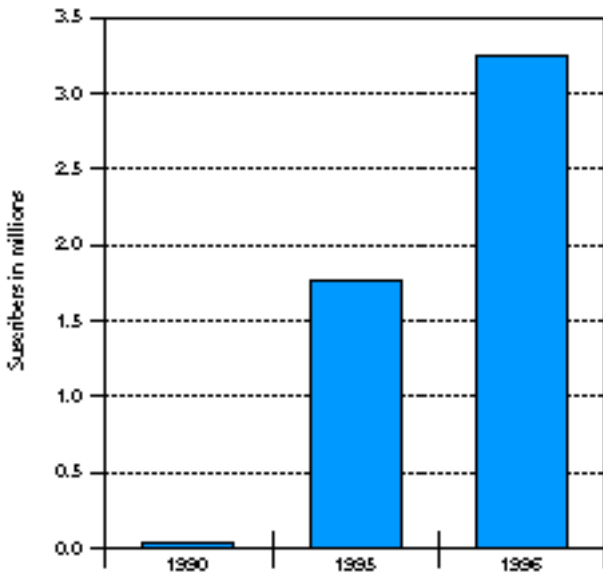
Source: International Telecommunication Indicators, ITU, Geneva, 1998.

Figure 12.7 → Wired/wireless trends, in millions of subscribers



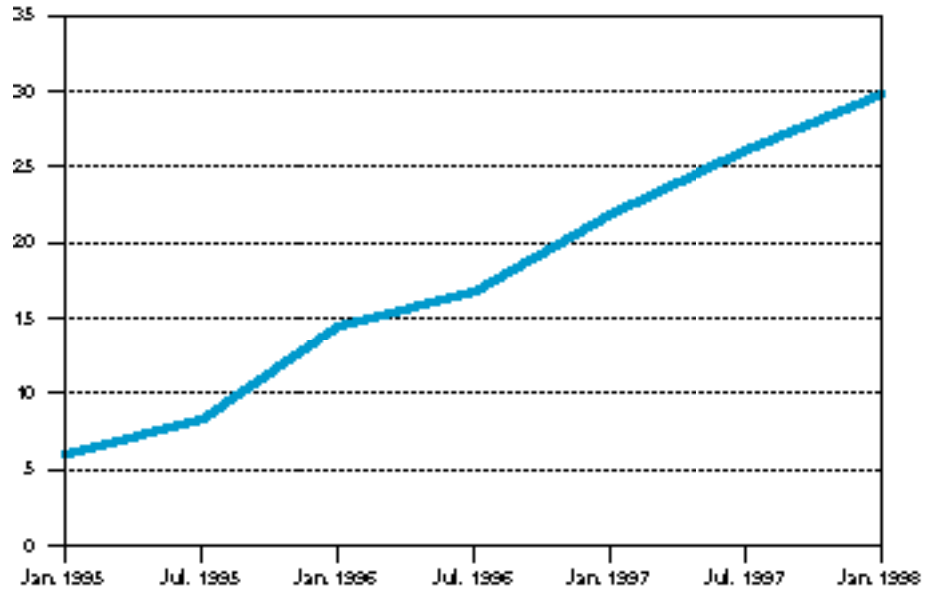
Source: Lucent Technologies/Bell Labs Innovations.

Figure 12.8 → Number of European ISDN subscribers (millions), 1990–1996



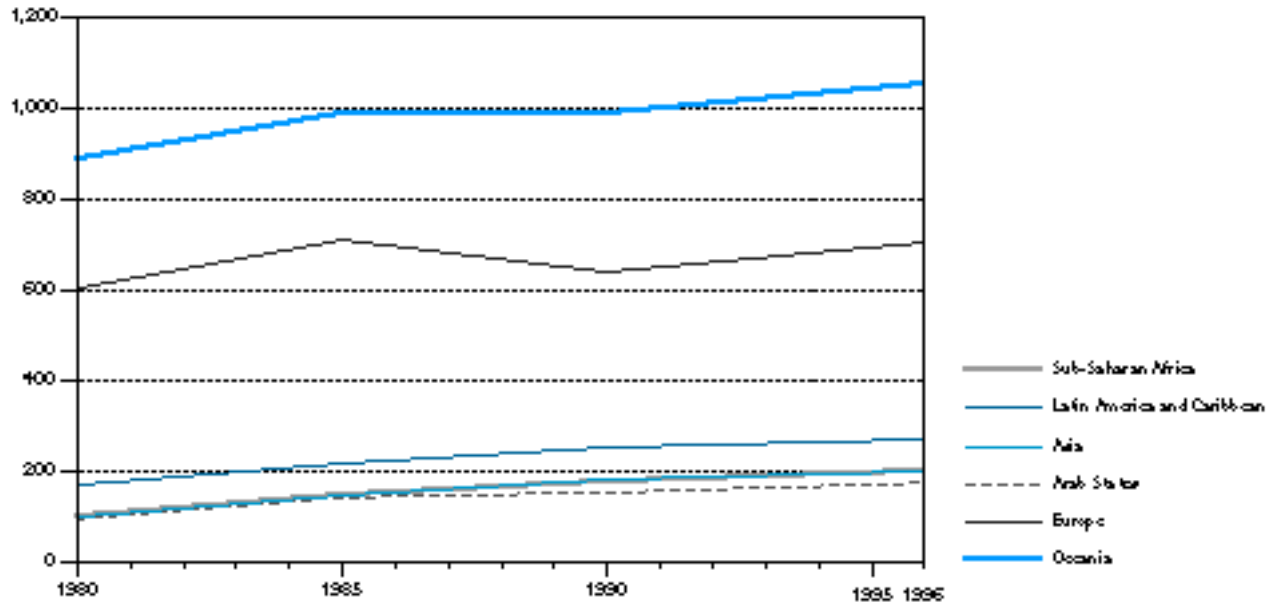
Source: ITU, World Telecommunication Indicators, 1998.

Figure 12.9 → Estimated number of hosts (millions), 1995–1998



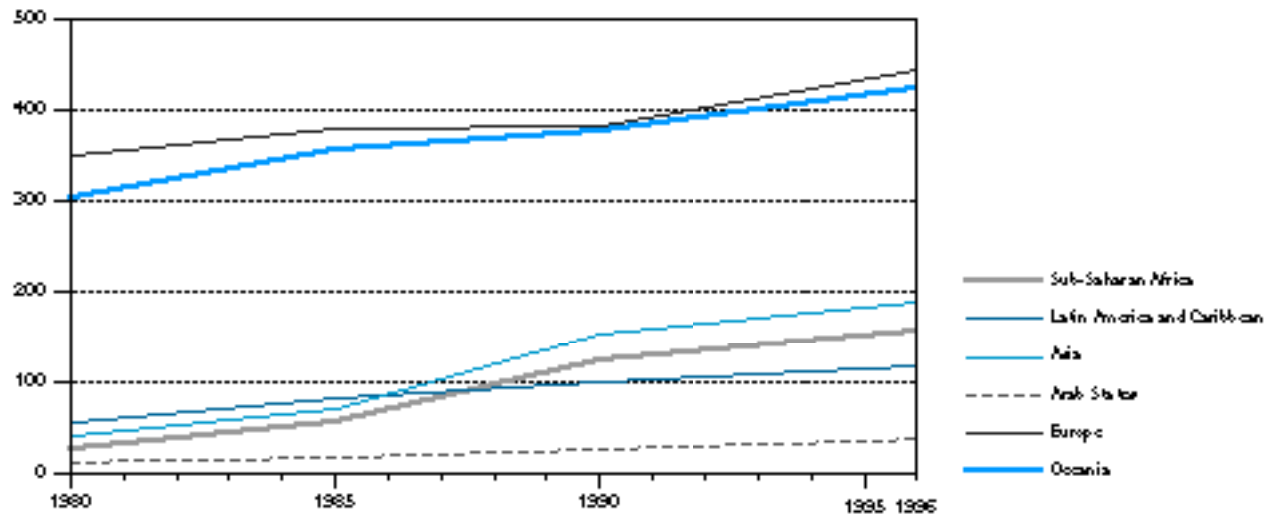
Source: Network Wizards, www.nw.com

Figure 12.10 → Number of radio receivers per 1,000 inhabitants, 1980–1996



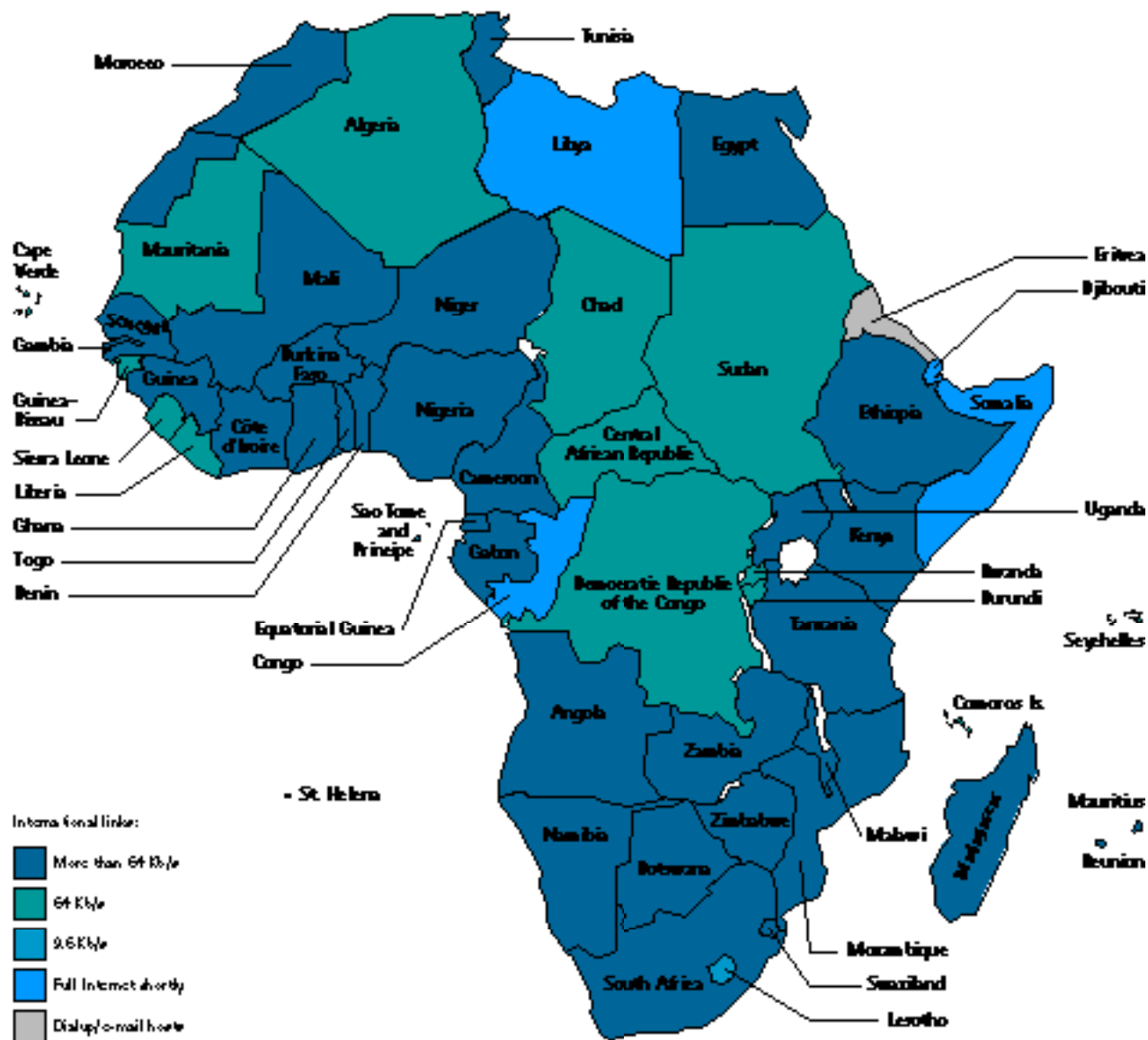
Source: UNESCO Statistical Office, 1998.

Figure 12.11 → Number of television receivers per 1,000 inhabitants, 1980–1996



Source: UNESCO Statistical Office, 1998.

Figure 13.1 → Internet in Africa: international links



Source: Mike Jensen.

Figure 13.2 → African Internet users: user density compared with GDP (\$), 1998

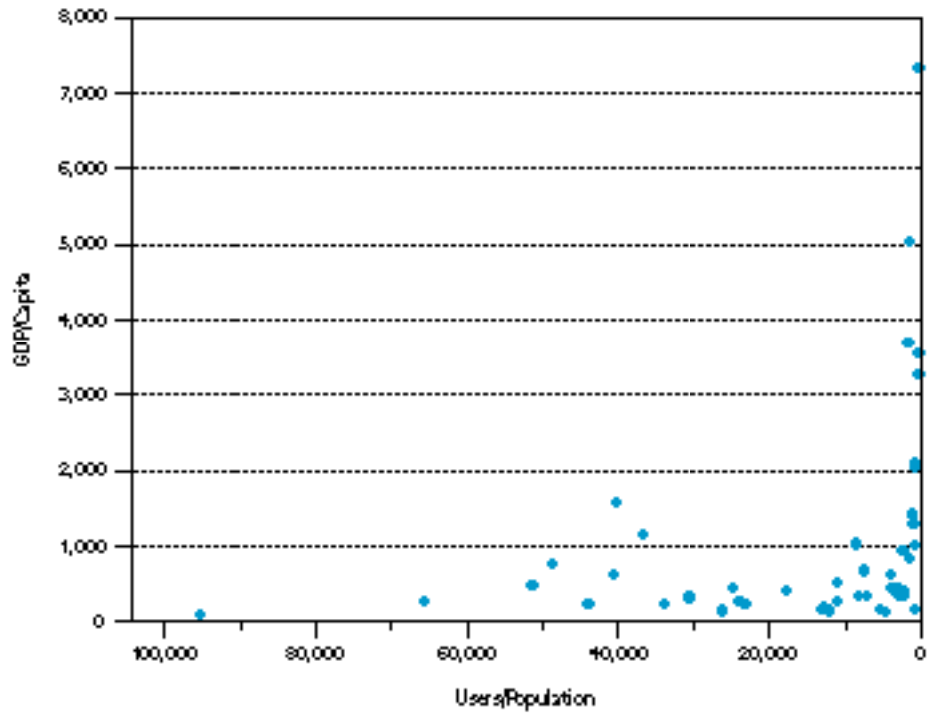
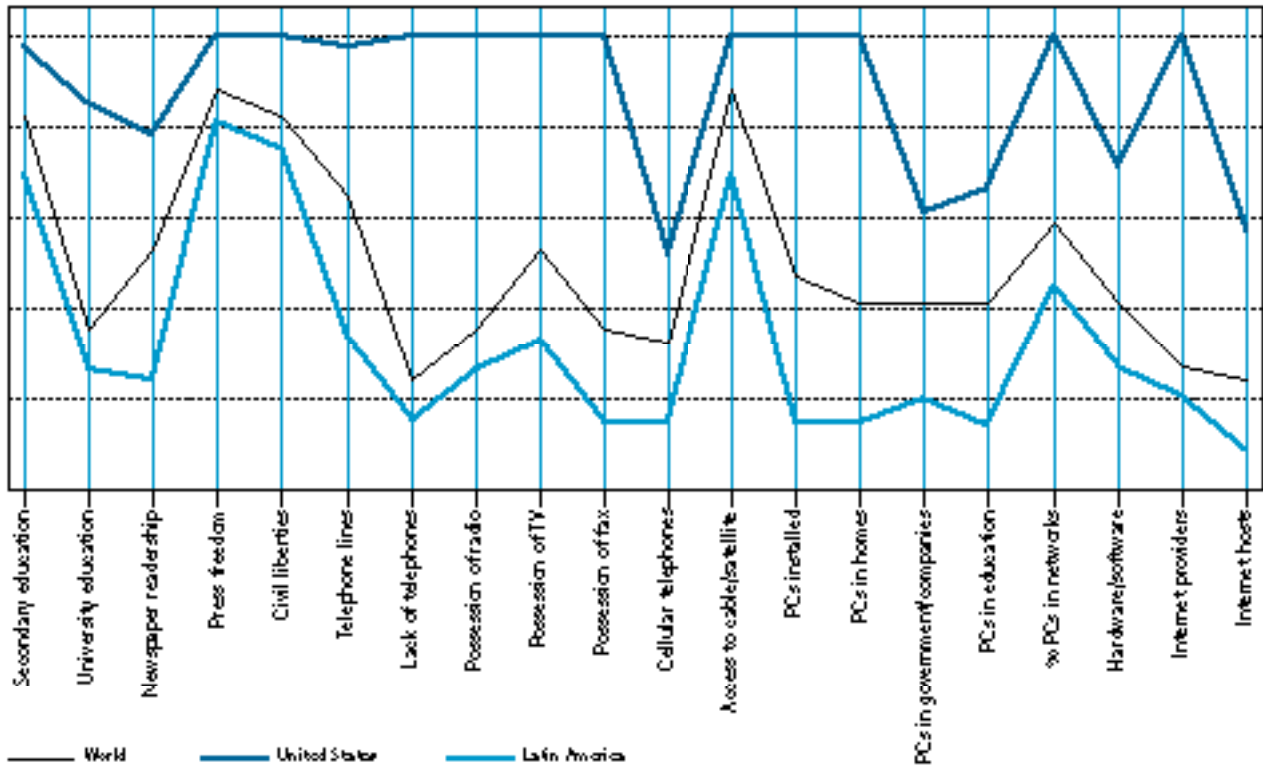
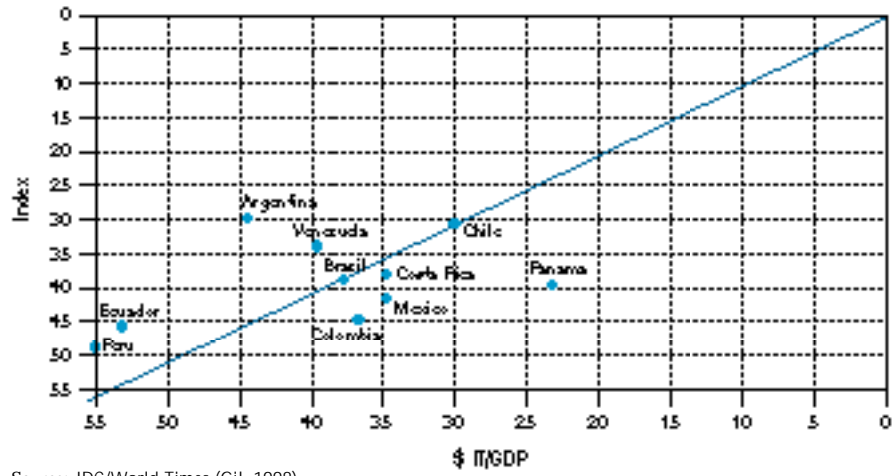


Figure 17.1 → Information Society Index (ISI)



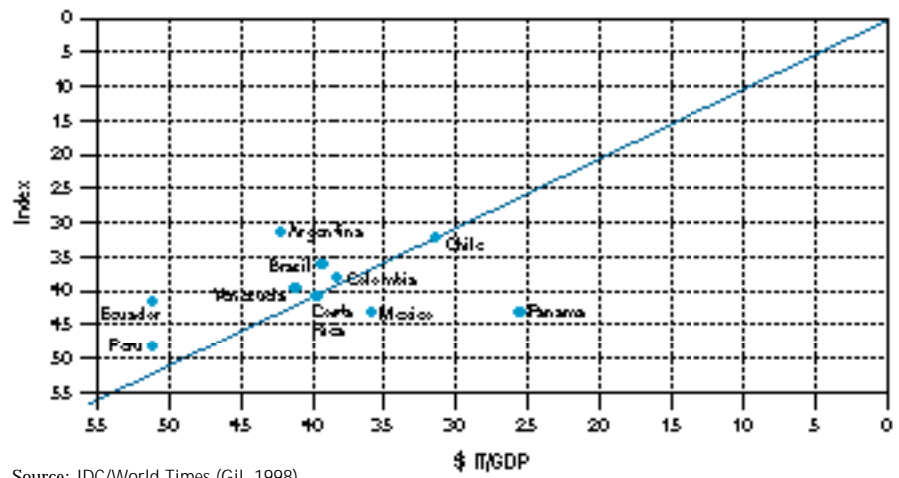
Source: International Data Corporation/World Times (Gil, 1998).

Figure 17.2 → ISI versus IT investment, 1996



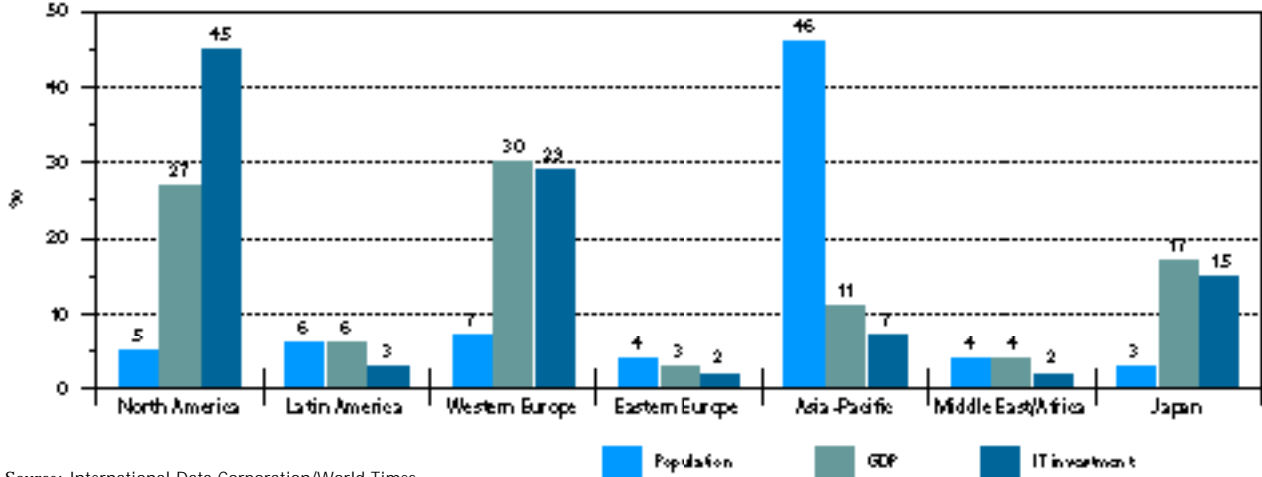
Source: IDC/World Times (Gil, 1998).

Figure 17.3 → ISI versus IT investment, 1997



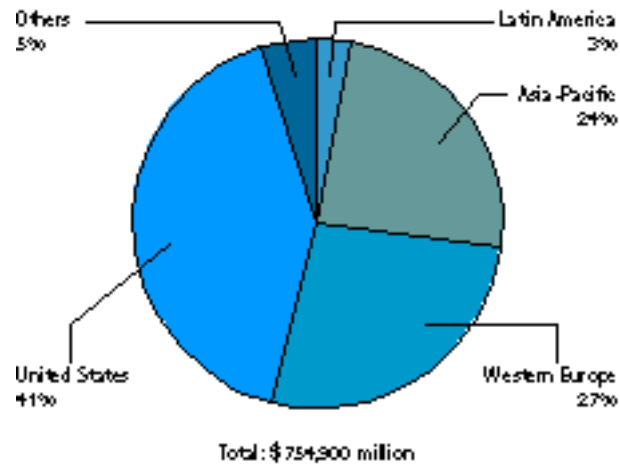
Source: IDC/World Times (Gil, 1998).

Figure 17.4 → Comparative chart of IT investment, 1997



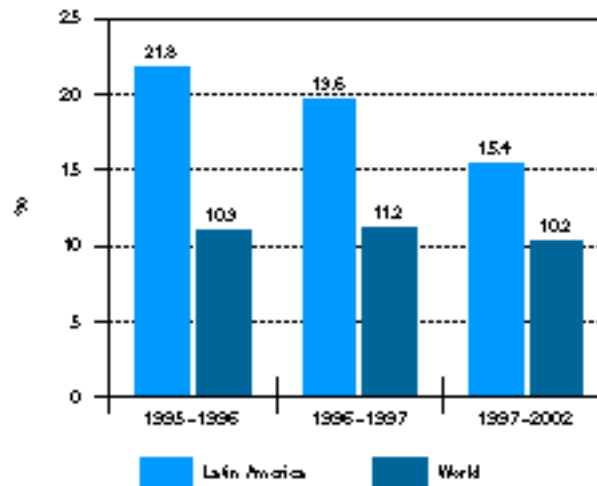
Source: International Data Corporation/World Times.

Figure 17.5 → World distribution of the IT market, 1997



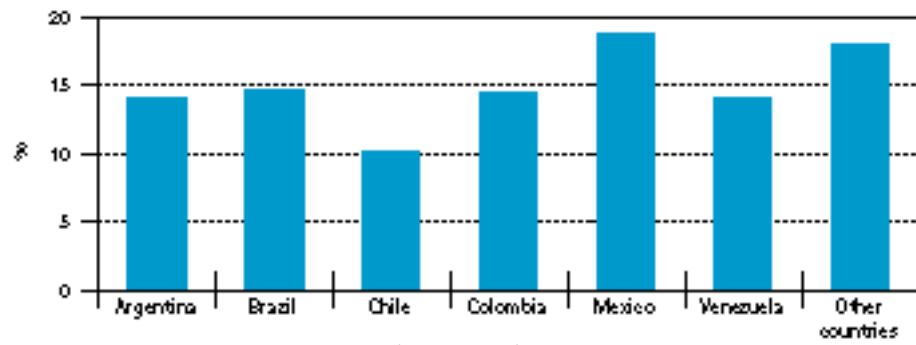
Source: IDC Latin America IT Spending Patterns, 1998 (Prothero, 1998).

Figure 17.6 → Growth in the IT market, 1995–2002



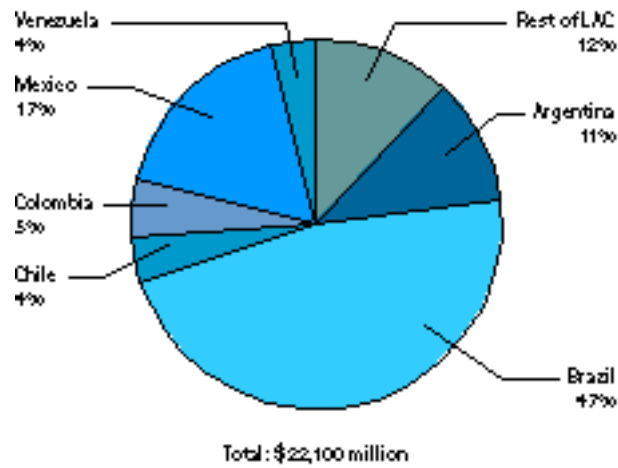
Source: IDC Latin America IT Spending Patterns (Prothero, 1998).

Figure 17.7 → Growth in the IT market by country, 1995–2002



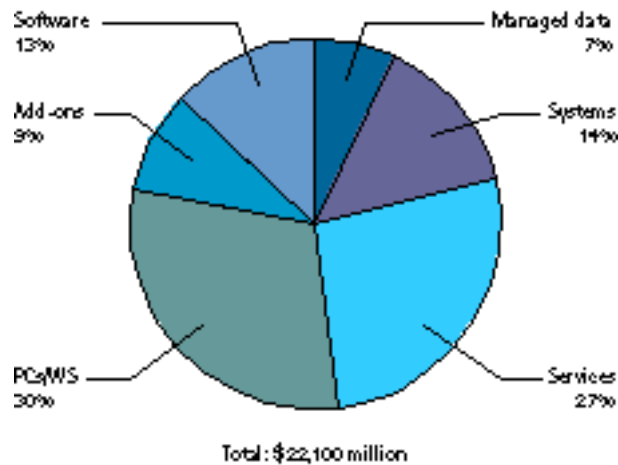
Source: IDC Latin America IT Spending Patterns (Prothero, 1998).

Figure 17.8 → Distribution of the Latin American IT market by country, 1997



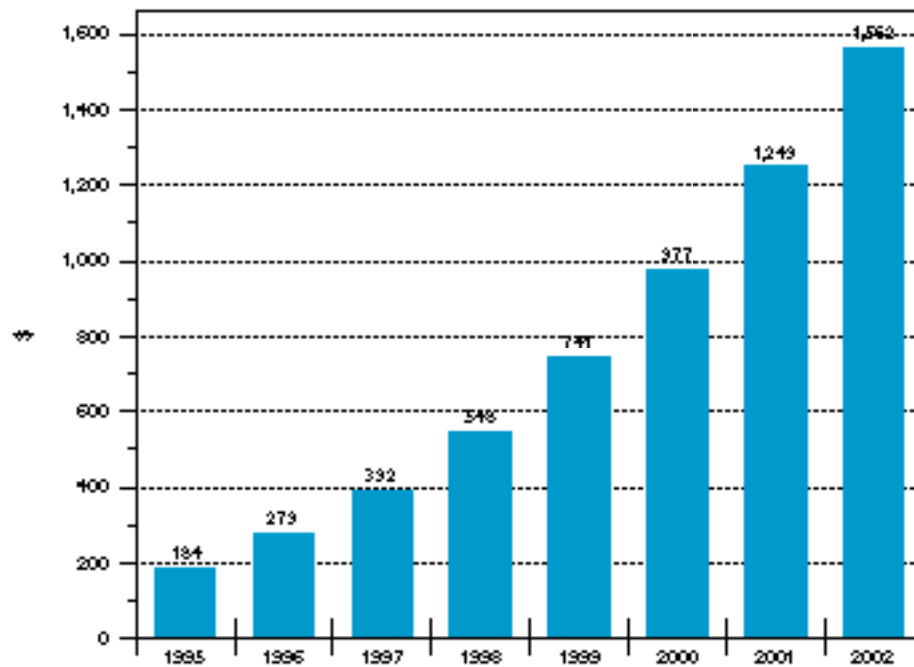
Source: IDC Latin America IT Spending Patterns, 1998 (Prothero, 1998).

Figure 17.9 → IT market segments in Latin America, 1997



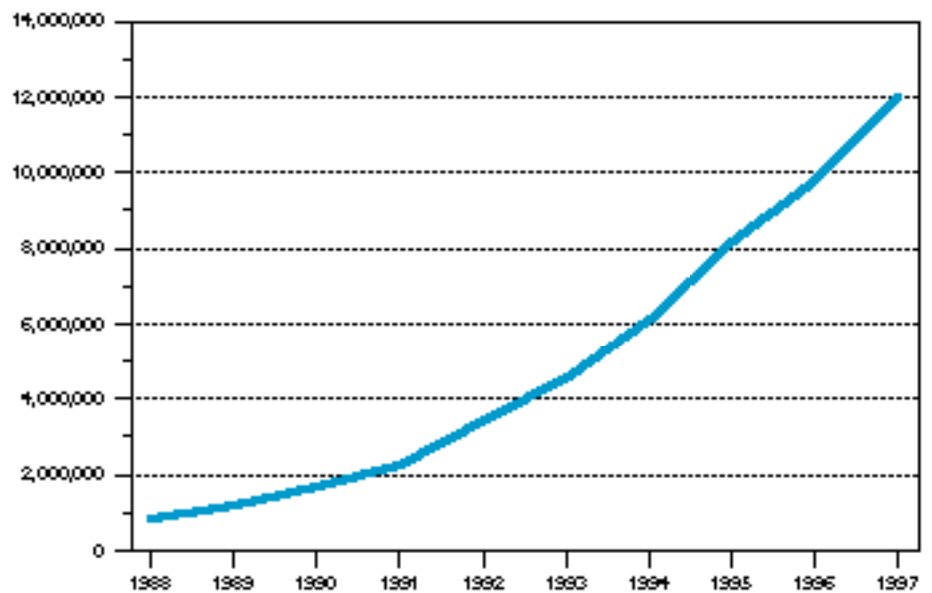
Source: IDC Latin America IT Spending Patterns, 1998 (Prothero, 1998).

Figure 17.10 → Latin American software sales, 1995–2002



Source: IDC Latin America IT Spending Patterns, 1998 (Prothero, 1998).

Figure 17.11 → PC purchases in Latin American and the Caribbean, 1988–1997



Source: World Communication Indicators.

Figure 17.12 → Distribution of the Latin American market for server operating systems, 1996-1997

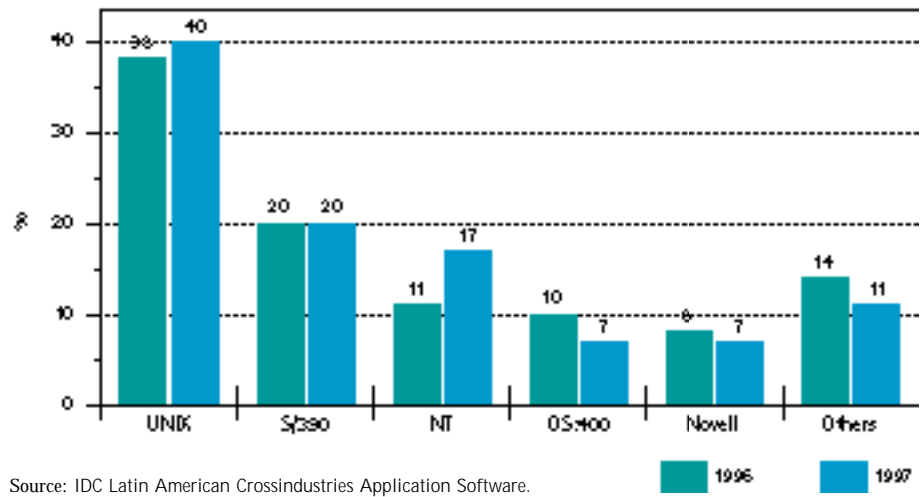


Figure 17.13 → Cellular telephony growth in Latin America and the Caribbean, 1987-1997

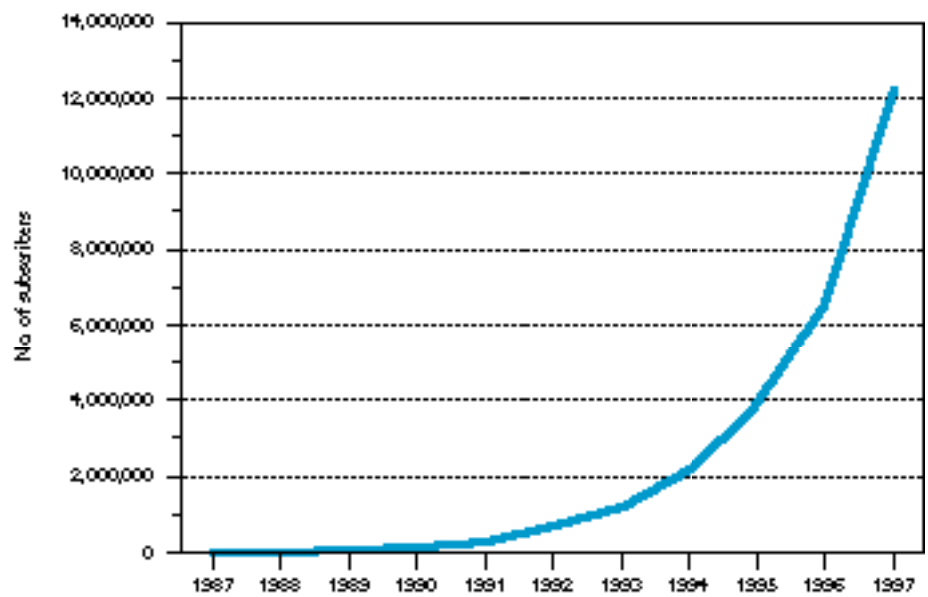


Figure 17.14 → Growth in the number of Internet hosts in Latin America and the Caribbean, 1991-1997

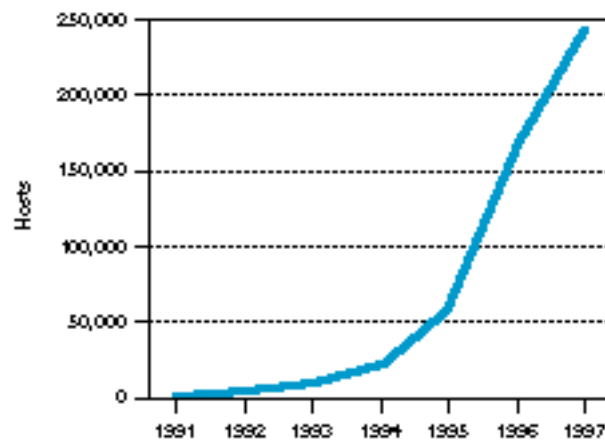
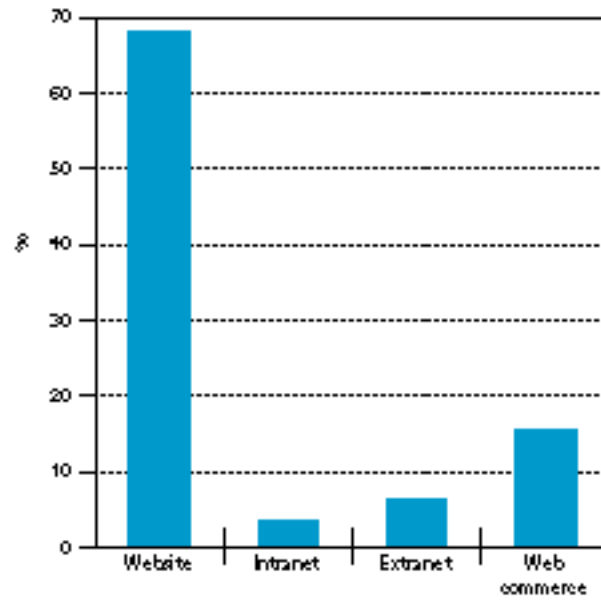
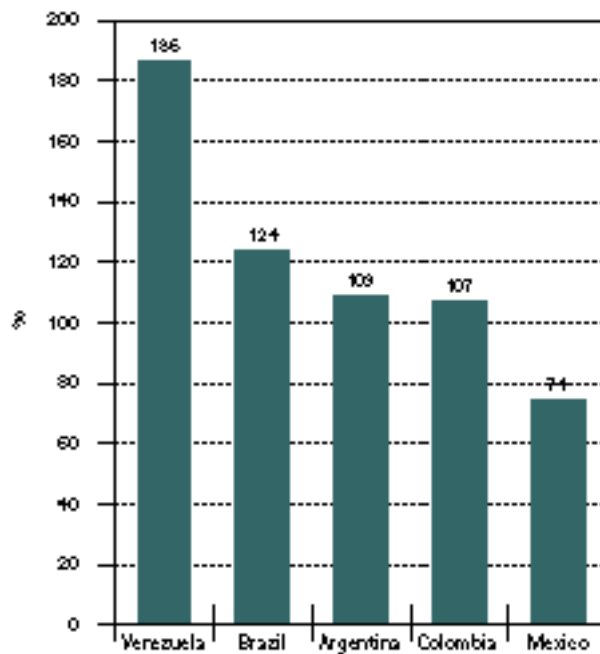


Figure 17.15 → Percentage of companies with Web technology in 1997



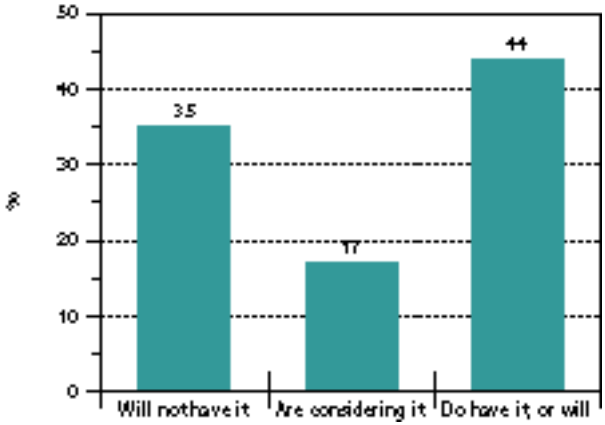
Source: 1998 Latin American Corporate Internet Strategy and Adoption.

Figure 17.16 → Real growth in PCs connected to the Internet, 1996–1997



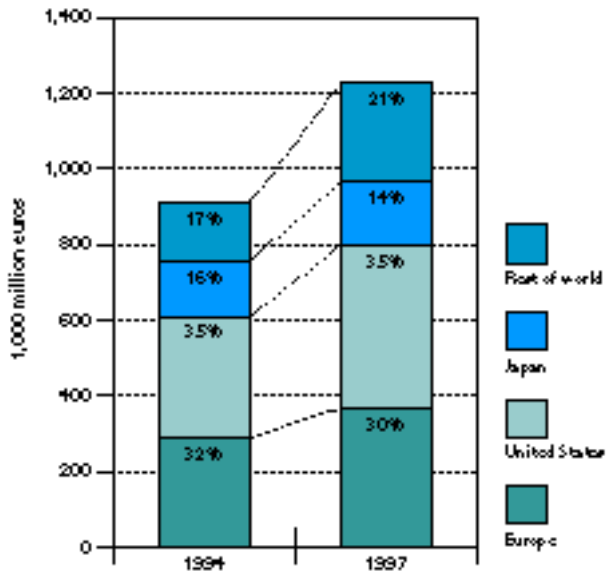
Source: 1998 Latin American Corporate Internet Strategy and Adoption (Prothero, 1998).

Figure 17.17 → Web commerce in Latin America, 1997



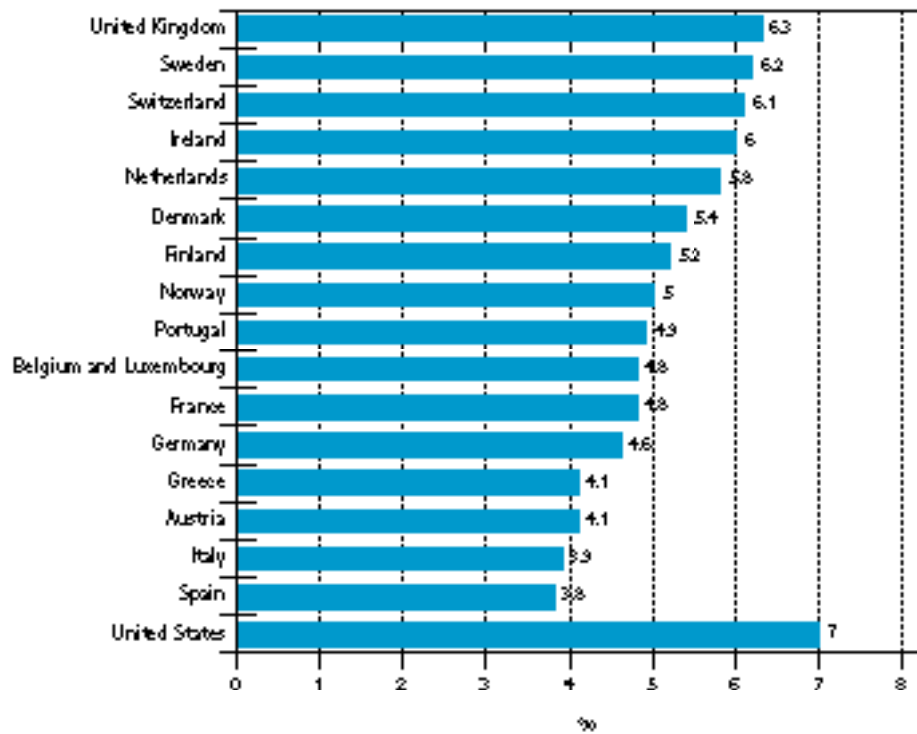
Source: 1998 Latin American Corporate Internet Strategy and Adoption (Prothero, 1998).

Figure 18.1 → Worldwide ICT market by region, 1994-1997



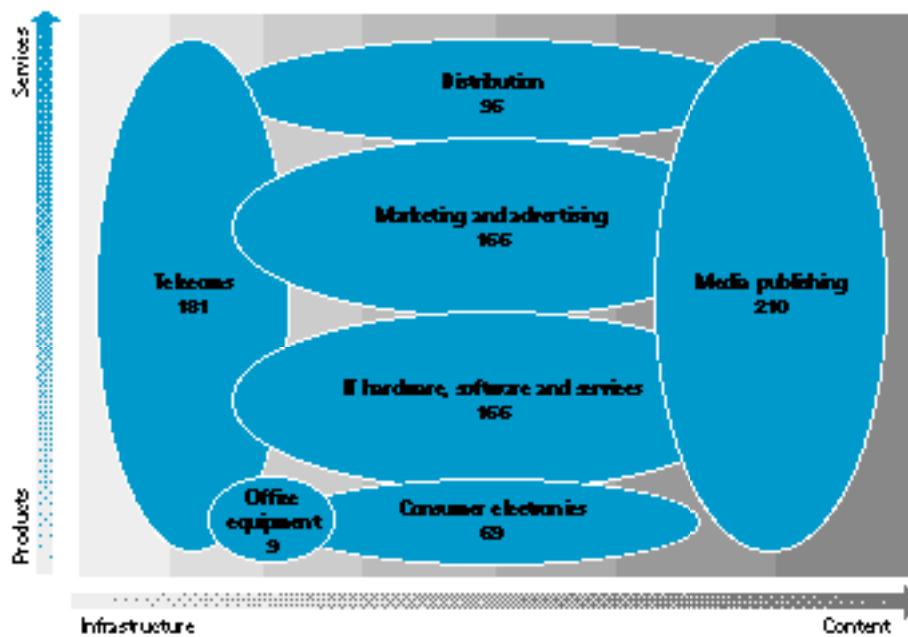
Source: European Information Technology Observatory, 1998.

Figure 18.2 → Information technology and telecommunications expenditure as a percentage of GDP, 1997



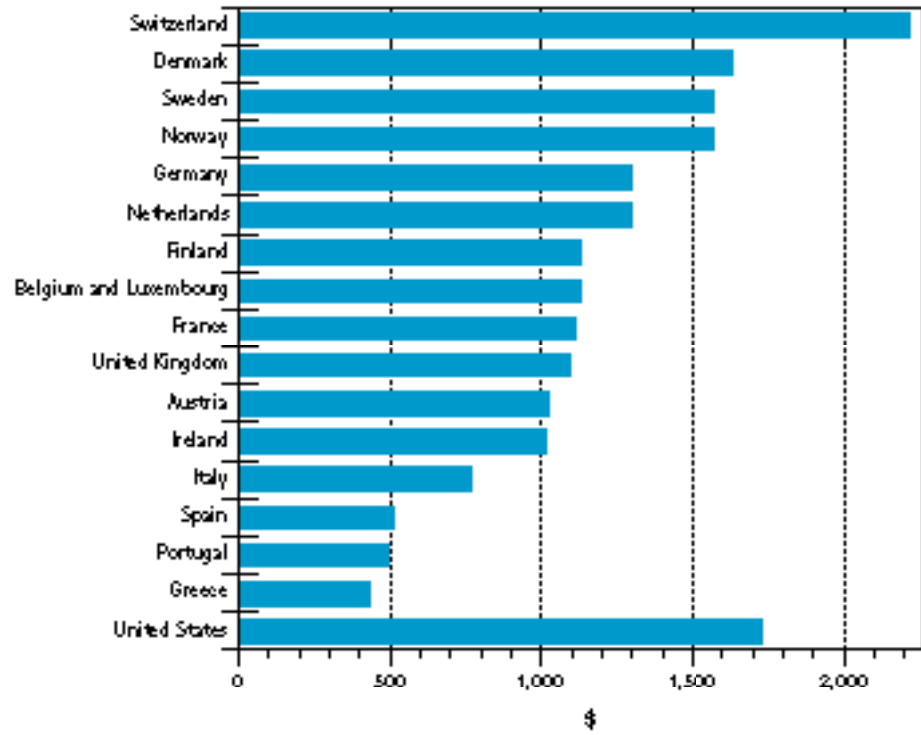
Source: FVVIT/FVK 1998.

Figure 18.3 → Expenditure in the converging IT, telecoms and media sectors, in thousands of millions of euros, 1996



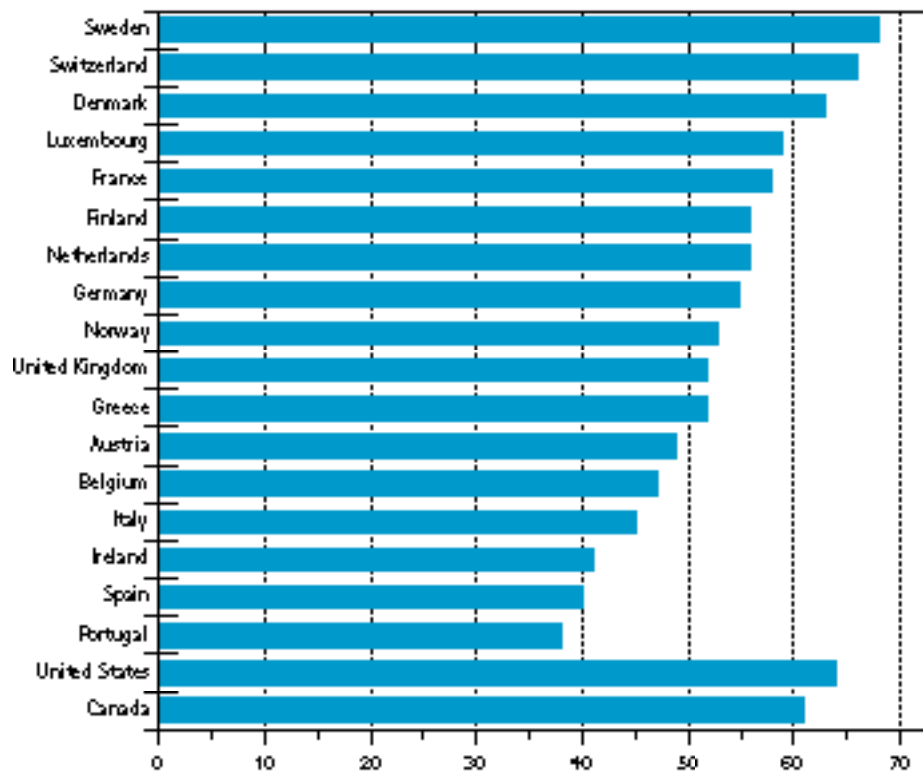
Source: European Information Technology Observatory, 1998.

Figure 18.4 → Expenditure on ICT in \$ per inhabitant, 1997



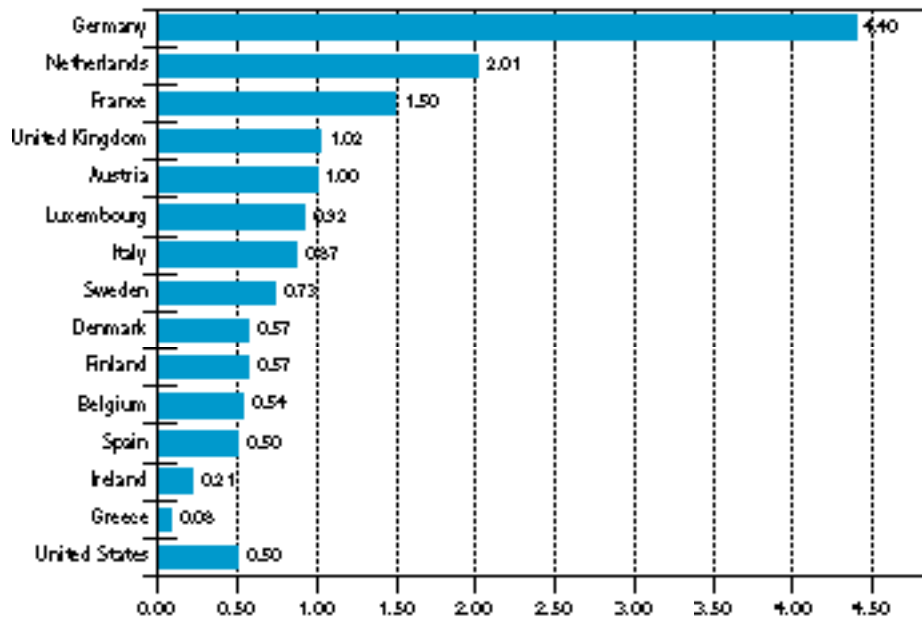
Source: FVIT/FVK 1998, compiled by the EIM.

Figure 18.5 → Main telephone lines per 100 inhabitants in Western Europe and North America, 1997



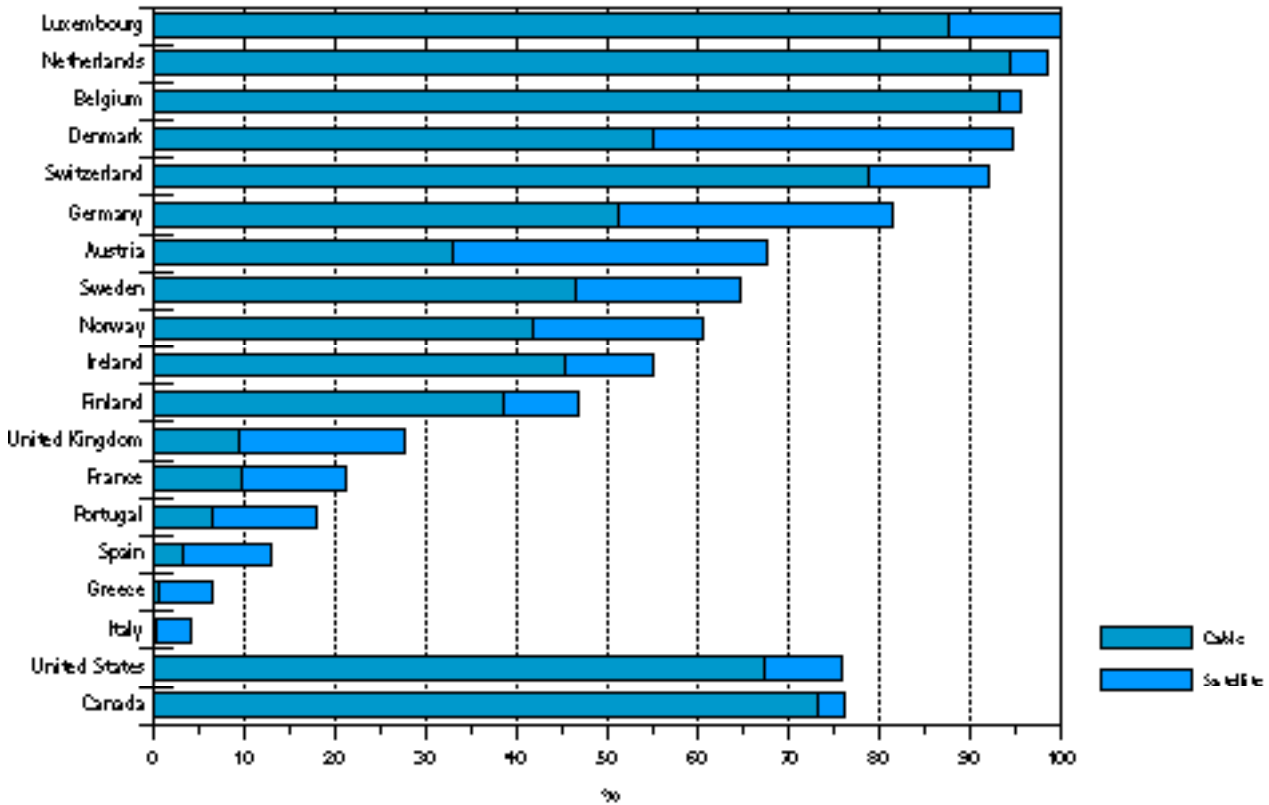
Source: ITU, 1998.

Figure 18.6 → Integrated Service Digital Network (ISDN) lines per 100 inhabitants in Western Europe and the United States, 1997



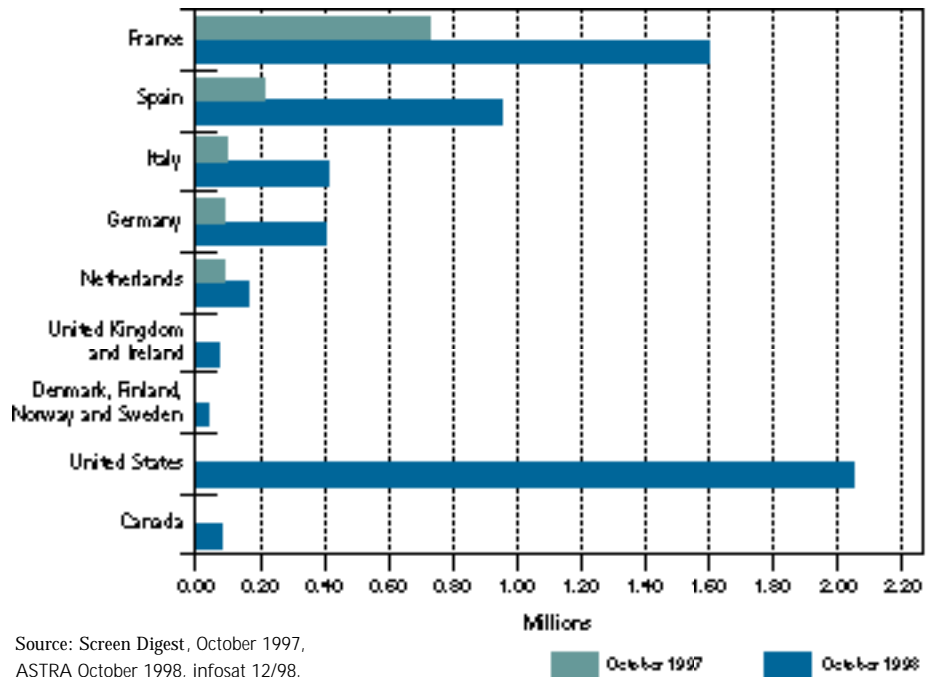
Source: ESIS-IPSO; BA&H; VDMA:ZVEI; data for Finland, Denmark, Belgium, Luxembourg 1996.

Figure 18.7 → Percentage of cable and satellite penetration in TV households in Western Europe and North America



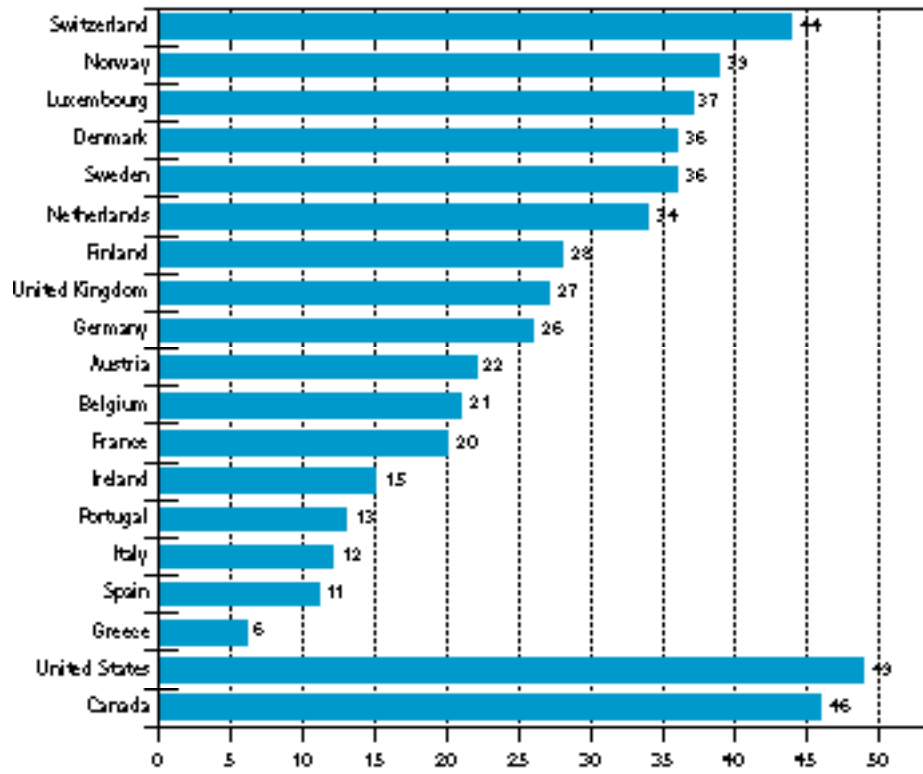
Source: TV Europe 1998, Screen Digest, May 1998; TBI Yearbook 99.

Figure 18.8 → Digital TV subscribers in Western Europe and North America, in millions, 1997–1998



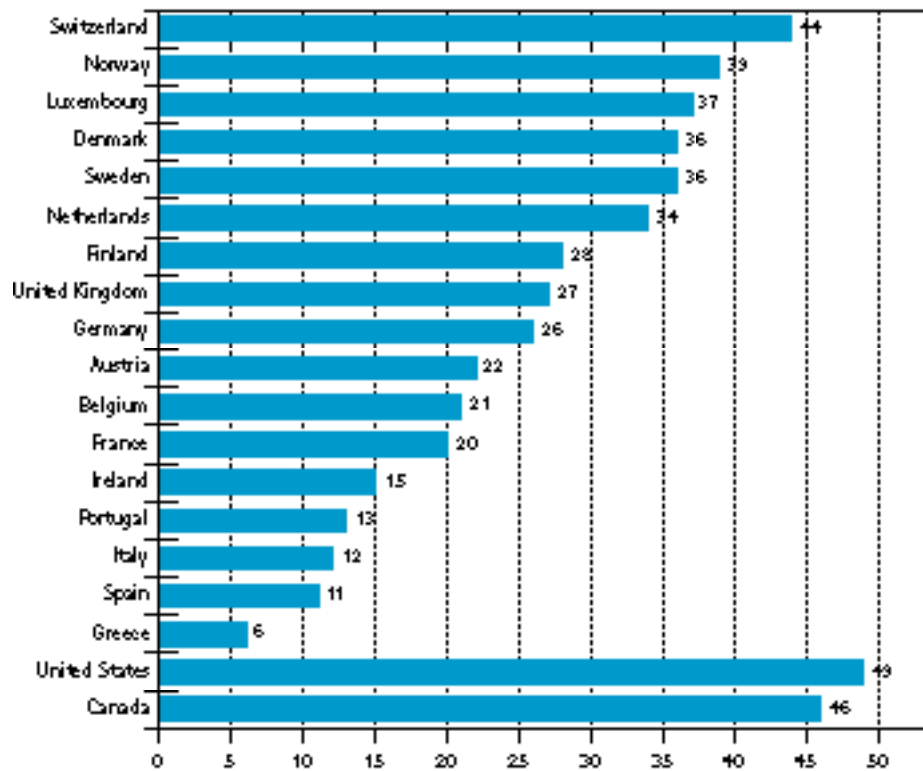
Source: Screen Digest, October 1997, ASTRA October 1998, infosat 12/98.

Figure 18.10 → PCs per 100 inhabitants in Western Europe and North America, 1997



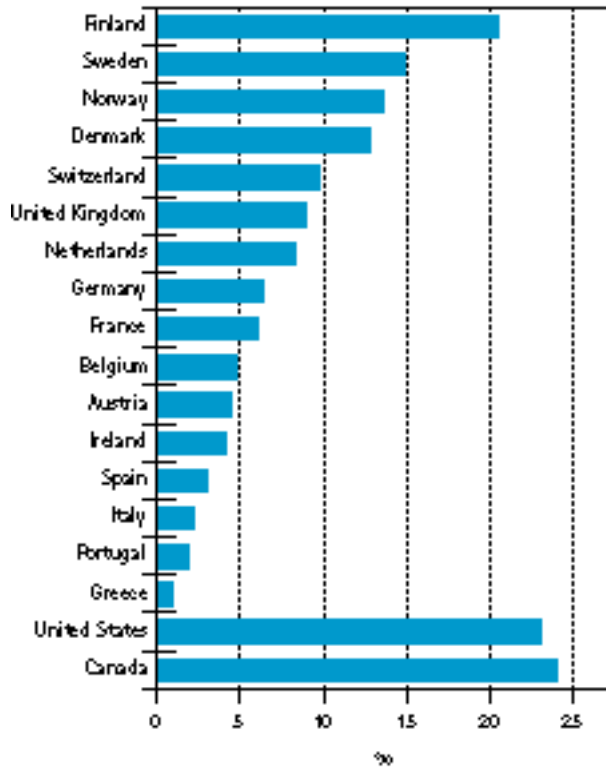
Sources: ESIS-ISPO, EITO, BA&H, Statistics Canada; VDMA:ZVEI; data for Ireland, Portugal, Luxembourg 1996.

Figure 18.10 → PCs per 100 inhabitants in Western Europe and North America, 1997



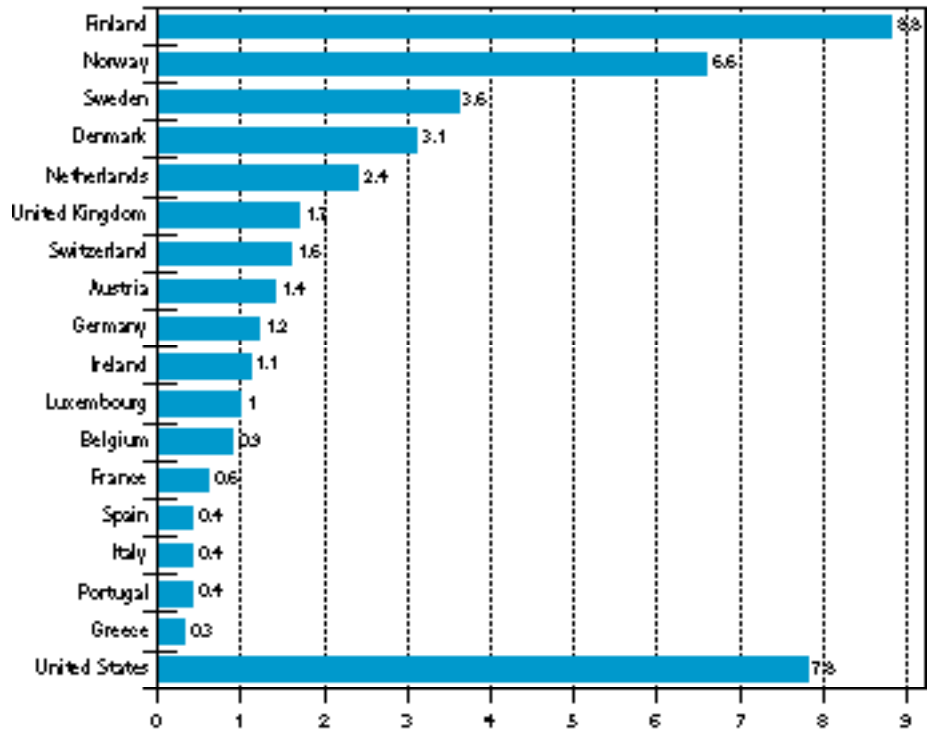
Sources: ESIS-ISPO, EITO, BA&H, Statistics Canada; VDMA:ZVEI; data for Ireland, Portugal, Luxembourg 1996.

Figure 18.11 → Internet users as percentage of total population, in Western Europe and North America, 1997



Source: NUA Internet Survey, Statistics Canada (with estimations 1997/1998).

Figure 18.12 → Internet hosts per 100 inhabitants in Western Europe and the United States, January 1998



Source: FVIT 1998.